TRAINING REGULATIONS

HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III



CONSTRUCTION SECTOR (HEAVY EQUIPMENT OPERATION)

TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITYEast Service Road, South Luzon Expressway (SLEX), Taguig City, Metro Manila

TOWER CRANE



Technical Education and Skills Development Act of 1994 (Republic Act No. 7796)

Section 22, "Establishment and Administration of the National Trade Skills Standards" of the RA 7796 known as the TESDA Act mandates TESDA to establish national occupational skill standards. The Authority shall develop and implement a certification and accreditation program in which private industry group and trade associations are accredited to conduct approved trade tests, and the local government units to promote such trade testing activities in their respective areas in accordance with the guidelines to be set by the Authority.

The Training Regulations (TR) serves as basis for:

- 1. Development of curriculum and assessment tools
- 2. Registration and delivery of training programs; and
- 3. Establishment of competency assessment and certification arrangements.

Each TR has four sections:

- Section 1 **Definition of Qualification** describes the qualification and defines the competencies that comprise the qualification.
- Section 2 The Competency Standards format was revised to include the Required Knowledge and Required Skills per element. These fields explicitly state the required knowledge and skills for competent performance of a unit of competency in an informed and effective manner. These also emphasize the application of knowledge and skills to situations where understanding is converted into a workplace outcome.
- Section 3 **Training Arrangements** contain the information and requirements which serve as bases for training providers in designing and delivering competency-based curriculum for the qualification. The revisions to Section 3 entail identifying the Learning Activities leading to achievement of the identified Learning Outcome.
- Section 4 Assessment and Certification Arrangements describe the policies governing assessment and certification procedures for the qualification.

.

TABLE OF CONTENTS

CONSTRUCTION - HEAVY EQUIPMENT SUB-SECTOR HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III

	Page No.
SECTION 1 DEFINITION OF QUALIFICATION	1
SECTION 2 COMPETENCY STANDARDS	2 - 78
Basic CompetenciesCommon CompetenciesCore Competencies	2-41 42-59 60-78
SECTION 3 TRAINING ARRANGEMENTS	79 - 101
 3.1 Curriculum Design 3.2 Training Delivery 3.3 Trainee Entry Requirements 3.4 List of Tools, Equipment and Materials 3.5 Training Facilities 3.6 Trainers' Qualifications 3.7 Institutional Assessment 	79-97 98-99 100 101-102 103 103 103
SECTION 4 ASSESSMENT AND CERTIFICATION ARRANGEMENT	104 - 105
COMPETENCY MAP	106 - 108
GLOSARRY OF TERMS	109
TRAINING REGULATIONS (TR) DOCUMENT REVISION HISTORY	ý 110
ACKNOWLEDGEMENTS	111 - 112

TRAINING REGULATIONS FOR

HEAVY EQUIPMENT OPERATION – TOWER CRANE

SECTION 1 HEAVY EQUIPMENT OPERATION (TOWER CRANE)

The **HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III** qualification consists of competencies that workers must achieve to enable them to perform tasks such as inspection, basic preventive maintenance, interpreting load chart, lifting and transferring of heavy loads in construction sites or other locations with the use of a tower crane.

This qualification is packaged from the competency map of Construction - Heavy Equipment sub-sector as shown in Annex A.

The units of competency comprising this qualification include the following:

400311320 Lead workplace communication 400311321 Apply critical thinking and problem-solving techniques in the workplace 400311322 Work in a diverse environment 400311323 Propose methods of applying learning and innovation in the organization 400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON311201 Prepare construction materials and tools CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane Perform productive eneration for tower crane	CODE NO.	BASIC COMPETENCIES
400311321 Apply critical thinking and problem-solving techniques in the workplace 400311322 Work in a diverse environment Propose methods of applying learning and innovation in the organization 400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON311201 Prepare construction materials and tools CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	400311319	Lead workplace communication
the workplace 400311322 Work in a diverse environment 400311323 Propose methods of applying learning and innovation in the organization 400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON311201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	400311320	Lead small teams
400311323 Work in a diverse environment Propose methods of applying learning and innovation in the organization 400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON311201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	400311321	
400311323 Propose methods of applying learning and innovation in the organization 400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane		
the organization 400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON311201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane		
400311324 Use information systematically 400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	400311323	· · · · · · · · · · · · · · · · · · ·
400311325 Evaluate occupational safety and health work practices 400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane		
400311326 Evaluate environmental work practices 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON311201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane		
Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs) CODE NO. COMMON COMPETENCIES Units of Competency CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane		· · · · · · · · · · · · · · · · · · ·
code No. COMMON COMPETENCIES Units of Competency CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane		· ·
CODE NO. COMMON COMPETENCIES Units of Competency CON931201 CON311201 CON311201 CON311202 CON311202 CON311203 CON311203 CON311204 CODE NO. CORE COMPETENCIES Units of Competency CON834310 CON834311 CON834311 CODE NO. COMMON COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	400311327	·
CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Prepare construction materials and tools CON9311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment		enterprises (MSMEs)
CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Prepare construction materials and tools CON9311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment	CODE NO	COMMON COMPETENCIES
CON931201 Prepare construction materials and tools CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Prepare construction materials and tools Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations Maintain tools and equipment		
CON311201 Observe procedures, specifications and manuals of instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Perform basic preventive maintenance servicing for tower crane	CODE IVO	
instruction CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Perform basic preventive maintenance servicing for tower crane		Units of Competency
CON311202 Interpret drawings and plans CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Perform basic preventive maintenance servicing for tower crane	CON931201	Units of Competency Prepare construction materials and tools
CON311203 Perform mensurations and calculations CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Perform basic preventive maintenance servicing for tower crane	CON931201	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of
CON311204 Maintain tools and equipment CODE NO. CORE COMPETENCIES Units of Competency CON834310 Perform pre and post-operation procedures for tower crane CON834311 Perform basic preventive maintenance servicing for tower crane	CON931201 CON311201	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction
CODE NO. CORE COMPETENCIES Units of Competency CON834310 CON834311 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	CON931201 CON311201 CON311202	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans
CON834310 Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	CON931201 CON311201 CON311202 CON311203	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations
CON834310 Units of Competency CON834310 Perform pre and post-operation procedures for tower crane Perform basic preventive maintenance servicing for tower crane	CON931201 CON311201 CON311202 CON311203	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations
CON834310 Perform pre and post-operation procedures for tower crane CON834311 Perform basic preventive maintenance servicing for tower crane	CON931201 CON311201 CON311202 CON311203 CON311204	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations Maintain tools and equipment
CON834311 Perform basic preventive maintenance servicing for tower crane	CON931201 CON311201 CON311202 CON311203 CON311204	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations Maintain tools and equipment CORE COMPETENCIES
	CON931201 CON311201 CON311202 CON311203 CON311204 CODE NO.	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations Maintain tools and equipment CORE COMPETENCIES Units of Competency
	CON931201 CON311201 CON311202 CON311203 CON311204 CODE NO.	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations Maintain tools and equipment CORE COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane
2 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	CON931201 CON311201 CON311202 CON311203 CON311204 CODE NO.	Units of Competency Prepare construction materials and tools Observe procedures, specifications and manuals of instruction Interpret drawings and plans Perform mensurations and calculations Maintain tools and equipment CORE COMPETENCIES Units of Competency Perform pre and post-operation procedures for tower crane

A person who has achieved this Qualification is competent to be a -

Tower crane operator

SECTION 2 COMPETENCY STANDARDS

This section gives the details and contents of the units of competency required in **HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III**. These units of competency are categorized into basic, common and core competencies.

BASIC COMPETENCIES

UNIT OF COMPETENCY: LEAD WORKPLACE COMMUNICATION

UNIT CODE : 400311319

UNIT DESCRIPTOR: This unit covers the knowledge, skills and attitudes required to

lead in the effective dissemination and discussion of ideas, information, and issues in the workplace. This includes

preparation of written communication materials.

	PERFORMANCE		
ELEMENT	CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Communicate information about workplace processes	 1.1 Relevant communication method is selected based on workplace procedures 1.2 Multiple operations involving several topics/areas are communicated following enterprise requirements 1.3 Questioning is applied to gain extra information 1.4 Relevant sources of information are identified in accordance with workplace/ client requirements 1.5 Information is selected and organized following enterprise procedures 1.6 Verbal and written reporting is undertaken when required 1.7 Communication and negotiation skills are applied and maintained in all relevant situations 	1.1 Organization requirements for written and electronic communication methods 1.2 Effective verbal communication methods 1.3 Business writing 1.4 Workplace etiquette	1.1 Organizing information 1.2 Conveying intended meaning 1.3 Participating in a variety of workplace discussions 1.4 Complying with organization requirements for the use of written and electronic communication methods 1.5 Effective business writing 1.6 Effective clarifying and probing skills 1.7 Effective questioning techniques (clarifying and probing)

	ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2.	Lead workplace discussions	 2.1 Response to workplace issues are sought following enterprise procedures 2.2 Response to workplace issues are provided immediately 2.3 Constructive contributions are made to workplace discussions on such issues as production, quality and safety 2.4 Goals/ objectives and action plans undertaken in the workplace are communicated promptly 	2.1 Organization requirements for written and electronic communication methods 2.2 Effective verbal communication methods 2.3 Workplace etiquette	2.1 Organizing information 2.2 Conveying intended meaning 2.3 Participating in variety of workplace discussions 2.4 Complying with organization requirements for the use of written and electronic communication methods 2.5 Effective clarifying and probing skills
3.	Identify and communicate issues arising in the workplace	3.1 Issues and problems are identified as they arise 3.2 Information regarding problems and issues are organized coherently to ensure clear and effective communication 3.3 Dialogue is initiated with appropriate personnel 3.4 Communication problems and issues are raised as they arise 3.5 Identify barriers in communication to be addressed appropriately	3.1 Organization requirements for written and electronic communication methods 3.2 Effective verbal communication methods 3.3 Workplace etiquette 3.4 Communication problems and issues 3.5 Barriers in communication	3.1 Organizing information 3.2 Conveying intended meaning 3.3 Participating in a variety of workplace discussions 3.4 Complying with organization requirements for the use of written and electronic communication methods 3.5 Effective clarifying and probing skills 3.6 Identifying issues 3.7 Negotiation and communication skills

VARIABLE	RANGE
Methods of communication	May include: 1.1. Non-verbal gestures 1.2. Verbal 1.3. Face-to-face 1.4. Two-way radio 1.5. Speaking to groups 1.6. Using telephone 1.7. Written 1.8. Internet
2. Workplace discussions	May include: 2.1. Coordination meetings 2.2. Toolbox discussion 2.3. Peer-to-peer discussion

1. Critical aspects of	Assessment requires evidence that the candidate:	
Competency	1.1 Dealt with a range of communication/information at	
	one time	
	1.2 Demonstrated leadership skills in workplace	
	communication	
	1.3 Made constructive contributions in workplace issues	
	1.4 Sought workplace issues effectively	
	1.5 Responded to workplace issues promptly	
	1.6 Presented information clearly and effectively written	
	form	
	1.7 Used appropriate sources of information	
	1.8 Asked appropriate questions	
	1.9 Provided accurate information	
2. Resource	The following resources should be provided:	
Implications	2.1 Variety of Information	
	2.2 Communication tools	
	2.3 Simulated workplace	
Methods of	Competency in this unit may be assessed through:	
Assessment	Case problem	
	3.1. Third-party report	
	3.2. Portfolio	
	3.3. Interview	
	3.4. Demonstration/Role-playing	
Context for	4.1. Competency may be assessed in the workplace or in a	
Assessment	simulated workplace environment	

UNIT OF COMPETENCY : LEAD SMALL TEAMS

UNIT CODE : 400311320

UNIT DESCRIPTOR: This unit covers the knowledge, skills and attitudes to

lead small teams including setting, maintaining and monitoring team and individual performance standards.

	PERFORMANCE		
ELEMENT	CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Provide team leadership	1.1 Work requirements are identified and presented to team members based on company policies and procedures 1.2 Reasons for instructions and requirements are communicated to team members based on company policies and procedures 1.3 Team members' and leaders' concerns are recognized, discussed and dealt with based on company practices	 1.1 Facilitation of Team work 1.2 Company policies and procedures relating to work performance 1.3 Performance standards and expectations 1.4 Monitoring individual's and team's performance vis a vis client's and group's expectations 	 1.1 Communication skills required for leading teams 1.2 Group facilitation skills 1.3 Negotiating skills 1.4 Setting performance expectation
2. Assign responsibilities	 2.1. Responsibilities are allocated having regard to the skills, knowledge and aptitude required to undertake the assigned task based on company policies. 2.2. Duties are allocated having regard to individual preference, domestic and personal considerations, whenever possible 	 2.1 Work plan and procedures 2.2 Work requirements and targets 2.2 Individual and group expectations and assignments 2.3 Ways to improve group leadership and membership 	 2.1 Communication skills 2.2 Management skills 2.3 Negotiating skills 2.4 Evaluation skills 2.5 Identifying team member's strengths and rooms for improvement

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Set performance expectations for team members	3.1 Performance expectations are established based on client needs 3.2 Performance expectations are based on individual team members knowledge, skills and aptitude 3.3 Performance expectations are discussed and disseminated to individual team members	3.1 One's roles and responsibilities in the team 3.2 Feedback giving and receiving 3.3 Performance expectation	3.1 Communication skills 3.2 Accurate empathy 3.3 Congruence 3.4 Unconditional positive regard 3.5 Handling of Feedback
4. Supervise team performance	4.1 Performance is monitored based on defined performance criteria and/or assignment instruction 4.2 Team members are provided with feedback, positive support and advice on strategies to overcome any deficiencies based on company practices 4.3 Performance issues which cannot be rectified or addressed within the team are referred to appropriate personnel according to employer policy	4.1 Performance Coaching 4.2 Performance management 4.3 Performance Issues	4.1 Communication skills required for leading teams 4.2 Coaching skill

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
	 4.4 Team members are kept informed of any changes in the priority allocated to assignments or tasks which might impact on client/customer needs and satisfaction 4.5 Team operations are monitored to ensure that employer/client needs and requirements are met 4.6 Follow-up communication is provided on all issues affecting the team 4.7 All relevant documentation is completed in accordance with company procedures 		

VARIABLE	RANGE
Work requirements	May include: 1.1. Client Profile 1.2. Assignment instructions
Team member's concerns	May include: 2.1. Roster/shift details
3. Monitor performance	May include: 3.1. Formal process 3.2. Informal process
4. Feedback	May include: 4.1. Formal process 4.2. Informal process
5. Performance issues	May include: 5.1. Work output 5.2. Work quality 5.3. Team participation 5.4. Compliance with workplace protocols 5.5. Safety 5.6. Customer service

1. Critical aspects of	Assessment requires evidence that the candidate:
Competency	1.1. Maintained or improved individuals and/or team
	performance given a variety of possible scenario
	1.2. Assessed and monitored team and individual
	performance against set criteria
	1.3. Represented concerns of a team and individual to
	next level of management or appropriate specialist
	and to negotiate on their behalf
	1.4. Allocated duties and responsibilities, having regard to
	individual's knowledge, skills and aptitude and the
	needs of the tasks to be performed
	1.5. Set and communicated performance expectations for
	a range of tasks and duties within the team and
	provided feedback to team members
Resource Implications	The following resources should be provided:
	2.1. Access to relevant workplace or appropriately
	simulated environment where assessment can take
	place
	2.2. Materials relevant to the proposed activity or task
3. Methods of Assessment	Competency in this unit may be assessed through:
	3.1. Written Examination
	3.2. Oral Questioning
	3.3. Portfolio
4. Context for Assessment	4.1 Competency may be assessed in actual workplace or
	at the designated TESDA Accredited Assessment
	Center.

UNIT OF COMPETENCY: APPLY CRITICAL THINKING AND PROBLEM-SOLVING

TECHNIQUES IN THE WORKPLACE

UNIT CODE : 400311321

UNIT DESCRIPTOR: This unit covers the knowledge, skills and attitudes required

to solve problems in the workplace including the application of problem solving techniques and to determine and resolve

the root cause/s of specific problems in the workplace.

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
1. Examine specific workplace challenges	1.1 Variances are examined from normal operating parameters; and product quality. 1.2 Extent, cause and nature of the specific problem are defined through observation, investigation and analytical techniques. 1.3 Problems are clearly stated and specified.	 1.1 Competence includes a thorough knowledge and understanding of the process, normal operating parameters, and product quality to recognize nonstandard situations. 1.2 Competence to include the ability to apply and explain, enough for the identification of fundamental causes of specific workplace challenges. 1.3 Relevant equipment and operational processes. 1.4 Enterprise goals, targets and measures. 1.5 Enterprise quality OHS and environmental requirement. 1.6 Enterprise information systems and data collation 1.7 Industry codes and standards. 	1.1 Using range of analytical techniques (e.g., planning, attention, simultaneous and successive processing of information) in examining specific challenges in the workplace. 1.2 Identifying extent and causes of specific challenges in the workplace.

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Analyze the causes of specific workplace challenges.	 2.1 Possible causes of specific problems are identified based on experience and the use of problem solving tools / analytical techniques. 2.2 Possible cause statements are developed based on findings. 2.3 Fundamental causes are identified per results of investigation conducted. 	 2.1 Competence includes a thorough knowledge and understanding of the process, normal operating parameters, and product quality to recognize nonstandard situations. 2.2 Competence to include the ability to apply and explain, sufficient for the identification of fundamental cause, determining the corrective action and provision of recommendations. 2.3 Relevant equipment and operational processes. 2.4 Enterprise goals, targets and measures. 2.5 Enterprise quality OSH and environmental requirement. 2.6 Enterprise information systems and data collation. 2.7 Industry codes and standards. 	2.1 Using range of analytical techniques (e.g., planning, attention, simultaneous and successive processing of information) in examining specific challenges in the workplace. 2.2 Identifying extent and causes of specific challenges in the workplace. 2.3 Providing clear-cut findings on the nature of each identified workplace challenges.

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Formulate resolutions to specific workplace challenges	 3.1 All possible options are considered for resolution of the problem. 3.2 Strengths and weaknesses of possible options are considered. 3.3 Corrective actions are determined to resolve the problem and possible future causes. 3.4 Action plans are developed identifying measurable objectives, resource needs and timelines in accordance with safety and operating procedures 	 3.1 Competence to include the ability to apply and explain, sufficient for the identification of fundamental cause, determining the corrective action and provision of recommendations 3.2 Relevant equipment and operational processes 3.3 Enterprise goals, targets and measures 3.4 Enterprise quality OSH and environmental requirement 3.5 Principles of decision making strategies and techniques 3.6 Enterprise information systems and data collation 3.7 Industry codes and standards 	3.1 Using range of analytical techniques (e.g., planning, attention, simultaneous and successive processing of information) in examining specific challenges in the workplace. 3.2 Identifying extent and causes of specific challenges in the workplace. 3.3 Providing clearcut findings on the nature of each identified workplace challenges. 3.4 Devising, communicating, implementing and evaluating strategies and techniques in addressing specific workplace challenges.

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
4. Implement action plans and communicate results	 4.1 Action plans are implemented and evaluated. 4.2 Results of plan implementation and recommendations are prepared. 4.2 Recommendations are presented to appropriate personnel. 4.3 Recommendations are followed-up, if required. 	 4.1 Competence to include the ability to apply and explain, sufficient for the identification of fundamental cause, determining the corrective action and provision of recommendations 4.2. Relevant equipment and operational processes 4.3 Enterprise goals, targets and measures 4.4 Enterprise quality, OSH and environmental requirement 4.5 Principles of decision making strategies and techniques 4.6 Enterprise information systems and data collation 4.7 Industry codes and standards 	 4.1 Using range of analytical techniques (e.g., planning, attention, simultaneous and successive processing of information) in examining specific challenges in the workplace. 4.2 Identifying extent and causes of specific challenges in the workplace. 4.3 Providing clear-cut findings on the nature of each identified workplace challenges. 4.4 Devising, communicating, implementing and evaluating strategies and techniques in addressing specific workplace challenges.

VARIABLES	RANGE
1. Parameters	May include: 1.1 Processes
	1.2 Procedures
	1.3 Systems
2. Analytical techniques	May include:
	2.1. Brainstorming
	2.2. Intuitions/Logic
	2.3. Cause and effect diagrams
	2.4. Pareto analysis
	2.5. SWOT analysis
	2.6. Gant chart, Pert CPM and graphs
	2.7. Scattergrams
3. Problem	May include:
	3.1. Routine, non – routine and complex workplace and quality problems
	3.2. Equipment selection, availability and failure
	3.3. Teamwork and work allocation problem
	3.4. Safety and emergency situations and incidents
	3.5. Risk assessment and management
4. Action plans	May include:
	4.1. Priority requirements
	4.2. Measurable objectives
	4.3. Resource requirements
	4.4. Timelines
	4.5. Co-ordination and feedback requirements
	4.6. Safety requirements
	4.7. Risk assessment
	4.8. Environmental requirements

Critical aspects of Competency	 Assessment requires evidence that the candidate: 1.1. Examined specific workplace challenges. 1.2. Analyzed the causes of specific workplace challenges. 1.3. Formulated resolutions to specific workplace challenges. 1.4. Implemented action plans and communicated results on specific workplace challenges.
2. Resource Implications	2.1. Assessment will require access to an operating plant over an extended period of time, or a suitable method of gathering evidence of operating ability over a range of situations. A bank of scenarios / case studies / what ifs will be required as well as bank of questions which will be used to probe the reason behind the observable action.
3. Methods of Assessment	Competency in this unit may be assessed through: 3.1. Observation 3.2. Case Formulation 3.3. Life Narrative Inquiry 3.4. Standardized test The unit will be assessed in a holistic manner as is practical and may be integrated with the assessment of other relevant units of competency. Assessment will occur over a range of situations, which will include disruptions to normal, smooth operation. Simulation may be required to allow for timely assessment of parts of this unit of competency. Simulation should be based on the actual workplace and will include walk through of the relevant competency components. These assessment activities should include a range of problems, including new, unusual and improbable situations that may have happened.
Context for Assessment	In all workplace, it may be appropriate to assess this unit concurrently with relevant teamwork or operation units.

UNIT OF COMPETENCY: WORK IN A DIVERSE ENVIRONMENT

UNIT CODE : 400311322

UNIT DESCRIPTOR: This unit covers the outcomes required to work effectively

in a workplace characterized by diversity in terms of religions, beliefs, races, ethnicities and other differences.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	•	UIRED ILLS
Develop an individual's cultural awareness and sensitivity	 1.1 Individual differences with clients, customers and fellow workers are recognized and respected in accordance with enterprise policies and core values. 1.2 Differences are responded to in a sensitive and considerate manner 1.3 Diversity is accommodated using appropriate verbal and nonverbal communication. 	1.1 Understanding cultural diversity in the workplace 1.2 Norms of behavior for interacting and dialogue with specific groups (e. g., Muslims and other non-Christians, non-Catholics, tribes/ethnic groups, foreigners) 1.3 Different methods of verbal and nonverbal communication in a multicultural setting	cultural common skills (in busine beliefs common strateg) 1.2 Showing skills – rapport empath unders 1.3 Demor opennot flexibility common common defined diverge religior	unication i.e. different ss customs, unication gies) ng affective establishing t and hy, standing, etc. nstrating ess and ity in unication nizing e groups in rkplace and unity as

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Work effectively in an environment that acknowledges and values cultural diversity	2.1 Knowledge, skills and experiences of others are recognized and documented in relation to team objectives. 2.2 Fellow workers are encouraged to utilize and share their specific qualities, skills or backgrounds with other team members and clients to enhance work outcomes. 2.3 Relations with customers and clients are maintained to show that diversity is valued by the business.	2.1 Value of diversity in the economy and society in terms of Workforce development 2.2 Importance of inclusiveness in a diverse environment 2.3 Shared vision and understanding of and commitment to team, departmental, and organizational goals and objectives 2.4 Strategies for customer service excellence	2.1 Demonstrating cross- cultural communication skills and active listening 2.2 Recognizing diverse groups in the workplace and community as defined by divergent culture, religion, traditions and practices 2.3 Demonstrating collaboration skills 2.4 Exhibiting customer service excellence

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Identify common issues in a multicultural and diverse environment	3.1 Diversity-related conflicts within the workplace are effectively addressed and resolved. 3.2 Discriminatory behaviors towards customers/stakeho lders are minimized and addressed accordingly. 3.3 Change management policies are in place within the organization.	3.1 Value, and leverage of cultural diversity 3.2 Inclusivity and conflict resolution 3.3 Workplace harassment 3.4 Change management and ways to overcome resistance to change 3.5 Advanced strategies for customer service excellence	3.1 Addressing diversity-related conflicts in the workplace 3.2 Eliminating discriminatory behavior towards customers and co- workers 3.3 Utilizing change management policies in the workplace

	VARIABLE		RANGE
1.	Diversity	This refers to diversity in both the workplace and the community and may include divergence in:	
		1.1	Religion
		1.2	Ethnicity, race or nationality
		1.3	Culture
		1.4	Gender, age or personality
		1.5	Educational background
2.	Diversity-related conflicts	onflicts May include conflicts that result from:	
		2.1	Discriminatory behaviors
		2.2	Differences of cultural practices
		2.3	Differences of belief and value systems
		2.4	Gender-based violence
		2.5	Workplace bullying
		2.6	Corporate jealousy
		2.7	Language barriers
		2.8	Individuals being differently-abled persons
		2.9	Ageism (negative attitude and behavior towards old
			people)

1.	Critical aspects	Assessment requires evidence that the candidate:	
	of Competency	1.1 Adjusted language and behavior as required by interactions	
		with diversity	
		1.2 Identified and respected individual differences in colleagues,	
		clients and customers	
		1.3 Applied relevant regulations, standards and codes of practice	
2.	Resource	The following resources should be provided:	
	Implications	2.1 Access to workplace and resources	
		2.2 Manuals and policies on Workplace Diversity	
3.	Methods of	Competency in this unit may be assessed through:	
	Assessment	3.1 Demonstration or simulation with oral questioning	
		3.2 Group discussions and interactive activities	
		3.3 Case studies/problems involving workplace diversity issues	
		3.4 Third-party report	
		3.5 Written examination	
		3.6 Role Plays	
4.	Context for	Competency assessment may occur in workplace or any	
	Assessment	appropriately simulated environment	

UNIT OF COMPETENCY: PROPOSE METHODS OF APPLYING LEARNING AND

INNOVATION IN THE ORGANIZATION

UNIT CODE : 400311323

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes required

to assess general obstacles in the application of learning and innovation in the organization and to propose practical

methods of such in addressing organizational challenges.

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Assess work procedures, processes and systems in terms of innovative practices	 1.1. Reasons for innovation are incorporated to work procedures. 1.2. Models of innovation are researched. 1.3. Gaps or barriers to innovation in one's work area are analyzed. 1.4. Staff who can support and foster innovation in the work procedure are identified. 	 1.1 Seven habits of highly effective people. 1.2 Character strengths that foster innovation and learning (Christopher Peterson and Martin Seligman, 2004) 1.3 Five minds of the future concepts (Gardner, 2007). 1.4 Adaptation concepts in neuroscience (Merzenich, 2013). 1.5 Transtheoretical model of behavior change (Prochaska, DiClemente, & Norcross, 1992). 	 1.1 Demonstrating collaboration and networking skills. 1.2 Applying basic research and evaluation skills 1.3 Generating insights on how to improve organizational procedures, processes and systems through innovation.

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Generate practical action plans for improving work procedures, processes	 2.1 Ideas for innovative work procedure to foster innovation using individual and group techniques are conceptualized 2.2 Range of ideas with other team members and colleagues are evaluated and discussed 2.3 Work procedures and processes subject to change are selected based on workplace requirements (feasible and innovative). 2.4 Practical action plans are proposed to facilitate simple changes in the work procedures, processes and systems. 2.5 Critical inquiry is applied and used to facilitate discourse on adjustments in the simple work procedures, processes and systems. 	 2.1 Seven habits of highly effective people. 2.2 Character strengths that foster innovation and learning (Christopher Peterson and Martin Seligman, 2004) 2.3 Five minds of the future concepts (Gardner, 2007). 2.4 Adaptation concepts in neuroscience (Merzenich, 2013). 2.5 Transtheoretical model of behavior change (Prochaska, DiClemente, & Norcross, 1992). 	 2.1 Assessing readiness for change on simple work procedures, processes and systems. 2.2 Generating insights on how to improve organizational procedures, processes and systems through innovation. 2.3 Facilitating action plans on how to apply innovative procedures in the organization.

	PERFORMANCE		
	CRITERIA	REQUIRED	REQUIRED
ELEMENTS		KNOWLEDGE	SKILLS
ELEMEN 13	Italicized terms are	KNOWLEDGE	SKILLS
3. Evaluate the effectiveness of the proposed action plans	elaborated in the Range of Variables 3.1 Work structure is analyzed to identify the impact of the new work procedures 3.2 Co-workers/key personnel is consulted to know who will be involved with or affected by the work procedure 3.3 Work instruction operational plan of the new work procedure is developed and evaluated. 3.4 Feedback and suggestion are recorded. 3.5 Operational plan is updated. 3.6 Results and impact on the	3.1 Five minds of the future concepts (Gardner, 2007). 3.2 Adaptation concepts in neuroscience (Merzenich, 2013). 3.3 Transtheoretical model of behavior change (Prochaska, DiClemente, & Norcross, 1992).	3.1 Generating insights on how to improve organizational procedures, processes and systems through innovation. 3.2 Facilitating action plans on how to apply innovative procedures in the organization. 3.3 Communicating results of the evaluation of the proposed and implemented changes in the workplace procedures and systems. 3.4 Developing action plans for continuous improvement on
	developed work instructions are reviewed 3.7 Results of the new work procedure are		the basic systems, processes and procedures in the organization.
	evaluated 3.8 Adjustments are recommended based on results gathered		

VARIABLE	RANGE		
1. Reasons	May include: 1.1 Strengths and weaknesses of the current systems, processes and procedures. 1.2 Opportunities and threats of the current systems, processes and procedures.		
2. Models of innovation	May include: 2.1 Seven habits of highly effective people. 2.2 Five minds of the future concepts (Gardner, 2007). 2.3 Neuroplasticity and adaptation strategies.		
3. Gaps or barriers	May include: 3.1 Machine 3.2 Manpower 3.3 Methods 3.4 Money		
4. Critical Inquiry	 May include: 4.1 Preparation. 4.2 Discussion. 4.3 Clarification of goals. 4.4 Negotiate towards a Win-Win outcome. 4.5 Agreement. 4.6 Implementation of a course of action. 4.7 Effective verbal communication. See our pages:		

 Critical aspects 	Assessment requires evidence that the candidate:		
of Competency	Established the reasons why innovative systems are required		
	Established the goals of a new innovative system		
	Analyzed current organizational systems to identify gaps and		
	barriers to innovation.		
	Assessed work procedures, processes and systems in terms		
	of innovative practices.		
	Generate practical action plans for improving work		
	procedures, and processes.		
	1.1 Reviewed the trial innovative work system and adjusted		
	reflect evaluation feedback, knowledge management		
	systems and future planning.		
	1.2 Evaluated the effectiveness of the proposed action plans.		
2. Resource	The following resources should be provided:		
Implications	2.1 Pens, papers and writing implements.		
	2.2 Cartolina.		
	3 Manila papers.		
Methods of	Competency in this unit may be assessed through:		
Assessment	3.1 Psychological and behavioral Interviews.		
	3.2 Performance Evaluation.		
	3.3 Life Narrative Inquiry.		
	3.4 Review of portfolios of evidence and third-party workplace		
	reports of on-the-job performance.		
	3.5 Sensitivity analysis.		
	Organizational analysis.		
	Standardized assessment of character strengths and virtues		
	applied.		
4. Context for	4.1 Competency may be assessed individually in the actual		
Assessment	workplace or simulation environment in TESDA accredited		
	institutions.		

UNIT OF COMPETENCY : USE INFORMATION SYSTEMATICALLY

UNIT CODE : 400311324

UNIT DESCRIPTOR

: This unit covers the knowledge, skills and attitudes required to use technical information systems, apply information technology (IT) systems and edit, format & check information.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Use technical information	 1.1. Information are collated and organized into a suitable form for reference and use 1.2. Stored information are classified so that it can be quickly identified and retrieved when needed 1.3. Guidance are advised and offered to people who need to find and use information 	 1.1. Application in collating information 1.2. Procedures for inputting, maintaining and archiving information 1.3. Guidance to people who need to find and use information 1.4. Organize information 1.5. classify stored information for identification and retrieval 1.6. Operate the technical information system by using agreed procedures 	 1.1. Collating information 1.2. Operating appropriate and valid procedures for inputting, maintaining and archiving information 1.3. Advising and offering guidance to people who need to find and use information 1.4. Organizing information into a suitable form for reference and use 1.5. Classifying stored information for identification and retrieval 1.6. Operating the technical information system by using agreed procedures

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Apply information technology (IT)	2.1. Technical information system is operated using agreed procedures 2.2. Appropriate and valid procedures are operated for inputting, maintaining and archiving information 2.3. Software required are utilized to execute the project activities 2.4. Information and data obtained are handled, edited, formatted and checked from a range of internal and external sources 2.5. Information are extracted, entered, and processed to produce the outputs required by customers 2.6. Own skills and understanding are shared to help others 2.7. Specified security measures are implemented to protect the confidentiality and integrity of project data held in IT systems	2.1. Attributes and limitations of available software tools 2.2. Procedures and work instructions for the use of IT 2.3. Operational requirements for IT systems 2.4. Sources and flow paths of data 2.5. Security systems and measures that can be used 2.6. Extract data and format reports 2.7. Methods of entering and processing information 2.8. WWW enabled applications	 2.1. Identifying attributes and limitations of available software tools 2.2. Using procedures and work instructions for the use of IT 2.3. Describing operational requirements for IT systems 2.4. Identifying sources and flow paths of data 2.5. Determining security systems and measures that can be used 2.6. Extracting data and format reports 2.7. Describing methods of entering and processing information 2.8. Using WWW applications

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Edit, format and check information	 3.1 Basic editing techniques are used 3.2 Accuracy of documents are checked 3.3 Editing and formatting tools and techniques are used for more complex documents 3.4 Proof reading techniques is used to check that documents look professional 	3.4 Proof reading techniques	 3.1 Using basic filehandling techniques is used for the software 3.2 Using different techniques in checking documents 3.3 Applying editing and formatting techniques 3.4 Applying proof reading techniques

VARIABLE	RANGE		
1. Information	May include:		
	1.1. Property		
	1.2. Organizational		
	1.3. Technical reference		
2. Technical information	May include:		
	2.1. paper based		
	2.2. electronic		
3. Software	May include:		
	3.1. spreadsheets		
	3.2. databases		
	3.3. word processing		
	3.4. presentation		
4. Sources	May include:		
	4.1. other IT systems		
	4.2. manually created		
	4.3. within own organization		
	4.4. outside own organization		
	4.5. geographically remote		
5. Customers	May include:		
	5.1. colleagues		
	5.2. company and project management		
_	5.3. clients		
6. Security measures	May include:		
	6.1. access rights to input;		
	6.2. passwords;		
	6.3. access rights to outputs;		
	6.4. data consistency and back-up;		
	6.5. recovery plans		

1.	Critical aspects of Competency	Assessment requires evidence that the candidate: 1.1. Used technical information systems and information technology 1.2. Applied information technology (IT) systems 1.3. Edited, formatted and checked information
2.	Resource Implications	The following resources should be provided: 2.1. Computers 2.2. Software and IT system
3.	Methods of Assessment	Competency in this unit should be assessed through: 3.1. Direct Observation 3.2. Oral interview and written test
4.	Context for Assessment	4.1. Competency may be assessed individually in the actual workplace or through accredited institution

UNIT OF COMPETENCY : EVALUATE OCCUPATIONAL SAFETY AND HEALTH

WORK PRACTICES

UNIT CODE : 400311325

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes required to interpret-Occupational Safety and Health

practices, set OSH work targets, and evaluate

effectiveness of Occupational Safety and Health work

instructions

E	ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
O: Sa	erpret ccupational afety and ealth practices	 1.1 OSH work practices issues are identified relevant to work requirements 1.2 OSH work standards and procedures are determined based on applicability to nature of work 1.3 Gaps in work practices are identified related to relevant OSH work standards 	1.1. OSH work practices issues 1.2. OSH work standards 1.3. General OSH principles and legislations 1.4. Company/ workplace policies/ guidelines 1.5. Standards and safety requirements of work process and procedures	 1.1. Communication skills 1.2. Interpersonal skills 1.3. Critical thinking skills 1.4. Observation skills
	et OSH work rgets	 2.1 Relevant work information are gathered necessary to determine OSH work targets 2.2 OSH Indicators based on gathered information are agreed upon to measure effectiveness of workplace OSH policies and procedures 2.3 Agreed OSH indicators are endorsed for approval from appropriate personnel 2.4 OSH work instructions are received in accordance with workplace policies and procedures* 	2.1. OSH work targets 2.2. OSH Indicators 2.3. OSH work instructions 2.4. Safety and health requirements of tasks 2.5. Workplace guidelines on providing feedback on OSH and security concerns 2.6. OSH regulations Hazard control procedures 2.7. OSH trainings relevant to work	 2.1. Communication skills 2.2. Collaborating skills 2.3. Critical thinking skills 2.4. Observation skills

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Evaluate effectiveness of Occupational Safety and Health work instructions	 3.1 OSH Practices are observed based on workplace standards 3.2 Observed OSH practices are measured against approved OSH metrics 3.3 Findings regarding effectiveness are assessed and gaps identified are implemented based on OSH work standards 	3.1. OSH Practices 3.2. OSH metrics 3.3. OSH Evaluation Techniques 3.4. OSH work standards	3.1. Critical thinking skills 3.2. Evaluating skills

VARIABLE	RANGE
1. OSH Work	May include:
Practices Issues	 1.1 Workers' experience/observance on presence of work hazards 1.2 Unsafe/unhealthy administrative arrangements (prolonged work hours, no break-time, constant overtime, scheduling of tasks)
	1.3 Reasons for compliance/non-compliance to use of PPEs or other OSH procedures/policies/ guidelines
OSH Indicators	May include:
	2.1 Increased of incidents of accidents, injuries
	2.2 Increased occurrence of sickness or health complaints/symptoms
	2.3 Common complaints of workers' related to OSH
	2.4 High absenteeism for work-related reasons
3. OSH Work	May include:
Instructions	3.1 Preventive and control measures, and targets
	3.2 Eliminate the hazard (i.e., get rid of the dangerous machine
	3.3 Isolate the hazard (i.e. keep the machine in a closed room and operate it remotely; barricade an unsafe area off)
	3.4 Substitute the hazard with a safer alternative (i.e., replace the machine with a safer one)
	3.5 Use administrative controls to reduce the risk (i.e. give trainings on how to use equipment safely; OSH-related topics, issue warning signages, rotation/shifting work schedule)
	3.6 Use engineering controls to reduce the risk (i.e. use safety guards to machine)
	3.7 Use personal protective equipment
	3.8 Safety, Health and Work Environment Evaluation
	3.9 Periodic and/or special medical examinations of workers
4. OSH metrics	May include:
	4.1 Statistics on incidence of accidence and injuries
	4.2 Morbidity (Type and Number of Sickness)
	4.3 Mortality (Cause and Number of Deaths)
	4.4 Accident Rate

Critical aspects of	Assessment requires evidence that the candidate:
Competency	1.1. Identify OSH work practices issues relevant to work
	requirements
	1.2. Identify gaps in work practices related to relevant OSH
	work standards
	1.3. Agree upon OSH Indicators based on gathered
	information to measure effectiveness of workplace OSH
	policies and procedures
	1.4. Receive OSH work instructions in accordance with
	workplace policies and procedures
	1.5. Compare Observed OSH practices with against approved
	OSH work instructions
	1.6. Assess findings regarding effectiveness based on OSH
	work standards
2. Resource Implications	The following resources should be provided:
	2.1 Facilities, materials, tools and equipment necessary for
	the activity
3. Methods of Assessment	Competency in this unit may be assessed through:
	3.1 Observation/Demonstration with oral questioning
	3.2 Third party report
	3.3 Written exam
4. Context for Assessment	4.1 Competency may be assessed in the work place or in a
	simulated work place setting

UNIT OF COMPETENCY : EVALUATE ENVIRONMENTAL WORK PRACTICES

UNIT CODE : 400311326

UNIT DESCRIPTOR

: This unit covers the knowledge, skills and attitude to interpret environmental Issues, establish targets to evaluate environmental practices and evaluate effectiveness of environmental practices

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Interpret environmental practices, policies and procedures	 1.1 Environmental work practices issues are identified relevant to work requirements 1.2 Environmental Standards and Procedures nature of work are determined based on Applicability to nature of work 1.3 Gaps in work practices related to Environmental Standards and Procedures are identified 	1.1 Environmental Issues 1.2 Environmental Work Procedures 1.3 Environmental Laws 1.4 Environmental Hazardous and Non-Hazardous Materials 1.5 Environmental required license, registration or certification	1.1. Analyzing Environmental Issues and Concerns 1.2. Critical thinking 1.3. Problem Solving 1.4. Observation Skills
2. Establish targets to evaluate environmental practices	2.1. Relevant information are gathered necessary to determine environmental work targets 2.2. Environmental Indicators based on gathered information are set to measure environmental work targets 2.3. Indicators are verified with appropriate personnel	2.1. Environmental Indicators 2.2. Relevant Environment Personnel or expert 2.3. Relevant Environmental Trainings and Seminars	2.1. Investigative Skills2.2. Critical thinking2.3. Problem Solving2.4. Observation Skills

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Evaluate effectiveness of environmental practices	 3.1. Work environmental practices are recorded based on workplace standards 3.2. Recorded work environmental practices are compared against planned indicators 3.3. Findings regarding effectiveness are assessed and gaps identified are implemented based on environment work standards and procedures 3.4. Results of environmental assessment are conveyed to appropriate personnel 	1.1. Environmental Practices 1.2. Environmental Standards and Procedures	3.1 Documentation and Record Keeping Skills 3.2 Critical thinking 3.3 Problem Solving 3.4 Observation Skills

VARIABLE	RANGE		
1. Environmental Practices	May include:		
Issues	1.1 Water Quality		
	1.2 National and Local Government Issues		
	1.3 Safety		
	1.4 Endangered Species		
	1.5 Noise		
	1.6 Air Quality		
	1.7 Historic		
	1.8 Waste		
	1.9 Cultural		
2. Environmental Indicators	May include:		
	2.1 Noise level		
	2.2 Lighting (Lumens)		
	2.3 Air Quality - Toxicity		
	2.4 Thermal Comfort		
	2.5 Vibration		
	2.6 Radiation		
	2.7 Quantity of the Resources		
	2.8 Volume		

1. Critical aspects of	Assessment requires evidence that the candidate:
Competency	1.1. Identified environmental issues relevant to work
	requirements
	 Identified gaps in work practices related to Environmental Standards and Procedures
	1.3. Gathered relevant information necessary to determine environmental work targets
	1.4. Set environmental indicators based on gathered information to measure environmental work targets
	1.5. Recorded work environmental practices are recorded based on workplace standards
	1.6. Conveyed results of environmental assessment to appropriate personnel
2. Resource Implication	,, , ,
	2.1 Workplace/Assessment location
	2.2 Legislation, policies, procedures, protocols and local
	ordinances relating to environmental protection
	2.3 Case studies/scenarios relating to environmental protection
3. Methods of Assessm	nent Competency in this unit may be assessed through:
	3.1 Written/ Oral Examination
	3.2 Interview/Third Party Reports
	3.3 Portfolio (citations/awards from GOs and NGOs, certificate
	of training – local and abroad)
	3.4 Simulations and role-plays
4. Context for Assessm	dent 4.1 Competency may be assessed in actual workplace or at the designated TESDA center.

UNIT OF COMPETENCY: FACILITATE ENTREPRENEURIAL SKILLS FOR MICRO-

SMALL-MEDIUM ENTERPRISES (MSMEs)

UNIT CODE : 400311327

UNIT DESCRIPTOR : This unit covers the outcomes required to build, operate and

grow a micro/small-scale enterprise.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Develop and maintain microsmall-medium enterprise (MSMEs) skills in the organization Establish and	 1.1 Appropriate business strategies are determined and set for the enterprise based on current and emerging business environment. 1.2 Business operations are monitored and controlled following established procedures. 1.3 Quality assurance measures are implemented consistently. 1.4 Good relations are maintained with staff/workers. 1.5 Policies and procedures on occupational safety and health and environmental concerns are constantly observed. 2.1 Good customer relations 	 1.1 Business models and strategies 1.2 Types and categories of businesses 1.3 Business operation 1.4 Basic Bookkeeping 1.5 Business internal controls 1.6 Basic quality control and assurance concepts 1.7 Government and regulatory processes 2.1 Public relations 	 1.1 Basic bookkeeping/ accounting skills 1.2 Communication skills 1.3 Building relations with customer and employees 1.4 Building competitive advantage of the enterprise
maintain client- base/market	are maintained 2.2 New customers and markets are identified, explored and reached out to. 2.3 Promotions/Incentives are offered to loyal customers 2.4 Additional products and services are evaluated and tried where feasible. 2.5 Promotional/advertising initiatives are carried out where necessary and feasible.	concepts 2.2 Basic product promotion strategies 2.3 Basic market and feasibility studies 2.4 Basic business ethics	relations 2.2 Individual marketing skills 2.3 Using basic advertising (posters/ tarpaulins, flyers, social media, etc.)

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Apply budgeting and financial management skills	 3.1 Enterprise is built up and sustained through judicious control of cash flows. 3.2 Profitability of enterprise is ensured though appropriate <i>internal controls</i>. 3.3 Unnecessary or lower-priority expenses and purchases are avoided. 	3.1 Cash flow management 3.1 Basic financial management 3.2 Basic financial accounting 3.3 Business internal controls	 3.1 Setting business priorities and strategies 3.2 Interpreting basic financial statements 3.3 Preparing business plans

VARIABLE	RANGE
1. Business strategies	 May include: 1.1 Developing/Maintaining niche market 1.2 Use of organic/healthy ingredients 1.3 Environment-friendly and sustainable practices 1.4 Offering both affordable and high-quality products and services 1.5 Promotion and marketing strategies (e. g., on-line
2. Business operations	marketing) May include: 2.1 Purchasing 2.2 Accounting/Administrative work 2.3 Production/Operations/Sales
3. Internal controls	May include: 3.1 Accounting systems 3.2 Financial statements/reports 3.3 Cash management
Promotional/Advertising initiatives	May include: 4.1 Use of tarpaulins, brochures, and/or flyers 4.2 Sales, discounts and easy payment terms 4.3 Use of social media/Internet 4.4 "Service with a smile" 4.5 Extra attention to regular customers

Critical aspects	Assessment requires evidence that the candidate:
of competency	1.1 Demonstrated basic entrepreneurial skills
	1.2 Demonstrated ability to conceptualize and plan a
	micro/small enterprise
	1.3 Demonstrated ability to manage/operate a
	micro/small-scale business
2. Resource	The following resources should be provided:
Implications	2.1 Simulated or actual workplace
·	2.2 Tools, materials and supplies needed to demonstrate
	the required tasks
	2.3 References and manuals
3. Methods of	Competency in this unit may be assessed through :
Assessment	3.1 Written examination
	3.2 Demonstration/observation with oral questioning
	3.3 Portfolio assessment with interview
	3.4 Case problems
4. Context of	4.1 Competency may be assessed in workplace or in a
Assessment	simulated workplace setting
	4.2 Assessment shall be observed while tasks are being
	undertaken whether individually or in-group

COMMON COMPETENCIES

UNIT OF COMPETENCY : PREPARE CONSTRUCTION MATERIALS AND

TOOLS

UNIT CODE : CON931201

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes on

identifying, requesting and receiving construction materials and tools in various workplace settings.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variable	REQUIRED KNOWLEDGE	REQUIRED SKILLS
1. Identify materials	 1.1 Materials are identified as per job requirements 1.2 Quantity and description of materials and tools conform with the job requirements 1.3 Tools and accessories are identified according to job requirements 	1.1 Different work specifications 1.2 Types and uses of heavy equipment tools and accessories	1.1 Identifying tools and accessories according to the job requirements
Prepare requisition of materials	2.1 Materials and tools needed are requested according to the identified requirements 2.2 Request is done as per company standard operating procedures (SOP) 2.3 Substitute materials and tools are provided without sacrificing cost and quality of work	2.1 Work requirements 2.2 Types and uses of Masonry tools and accessories 2.3 Material take-off 2.4 Requisition procedures	2.1 Preparing material take-off 2.2 Requesting materials and tools
3. Receive and inspect materials	3.1 Materials and tools issued are inspected as per quantity and specification 3.2 Tools, accessories and materials are checked 3.3 Materials and tools are set aside to appropriate location	3.1 Policy on receiving material deliveries 3.2 Material and tools quality and defects 3.3 Material handling	3.1 Checking and inspecting materials and tools 3.2 Storing/ stacking of tool and materials

VARIABLE	RANGE
Description of materials and tools	May include: 2.1 Brand name 2.2 Size 2.3 Capacity 2.4 Kind of application
2. Tools and accessories	May include: 2.1 Electrical supplies 2.2 Mechanical supplies 2.3 Cleaning supplies
Company standard operating procedures	May include: 3.1 Job order 3.2 Requisition slip 3.3 Borrower slip

Critical aspects of Competency	 Assessment requires evidence that the candidate: 1.1 Listed materials and tools according to quantity and job requirements 1.2 Requested materials and tools according to the list prepared and as per company SOP 1.3 Inspected issued materials and tools as per quantity and job specifications 1.4 Provided tools with safety devices
2. Resource Implications	The following resources should be provided: 2.1 Workplace location 2.2 Materials relevant to the unit of competency 2.3 Plans, drawings and specifications relevant to the activities
3. Methods of Assessment	Competency in this unit may be assessed through: 3.1 Direct observation/Demonstration with oral questioning
4. Context of Assessment	4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center

UNIT OF COMPETENCY : OBSERVE PROCEDURES, SPECIFICATIONS

AND MANUALS OF INSTRUCTIONS

UNIT CODE : CON311201

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes on

identifying, interpreting, applying services to specifications and manuals and storing manuals.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Identify and access specification/ manuals	1.1 Appropriate manuals are identified and accessed as per job requirements 1.2 Version and date of manual are checked to ensure that correct specification and procedures are identified	1.1 Types of manuals used in Masonry 1.2 Identification of symbols used in the manuals	1.1 Identifying manuals and specifications 1.2 Accessing information and data
2. Interpret manuals	2.1 Relevant sections, chapters of specifications/ manuals are located in relation to the work to be conducted 2.2 Information and procedure in the manual are interpreted in accordance with industry practices	2.1 Types of manuals used in Masonry 2.2 Types of symbols used in manuals 2.3 System of measurements 2.4 Unit conversion	2.1 Interpreting symbols and specifications 2.2 Accessing information and data 2.3 Applying conversion of units of measurements

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Apply information in manual	 3.1 Manual is interpreted according to job requirements 3.2 Work steps are correctly identified in accordance with manufacturer's specification 3.3 Manual data are applied according to the given task 3.4 All correct sequencing and adjustments are interpreted in accordance with information contained on the manual or specifications 	3.1 Types of manuals used in Masonry 3.2 Types and application of symbols in manuals 3.3 Unit conversion	3.1 Applying information from manuals
4. Store manuals	4.1 Manual or specification is stored appropriately to prevent damage, ready access and updating of information when required in accordance with company requirements	4.1 Types of manuals used in Masonry 4.2 Manual storing and maintaining procedures	1.1 Storing and maintaining manuals

VARIABLE	RANGE
1. Manual	May include:
	1.1 Manufacturer's Specification Manual
	1.2 Maintenance Procedure Manual
	1.3 Periodic Maintenance Manual

1.	Critical aspects of competency	 Assessment requires that the candidate: 1.1 Identified and accessed specification/manuals as per job requirements 1.2 Interpreted manuals in accordance with industry practices 1.3 Applied information in manuals according to the given task 1.4 Stored manuals in accordance with company requirements
2.	Resource implications	The following resources should be provided: 2.1 All manuals/catalogues relative to construction sector
3.	Methods of assessment	Competency in this unit may be assessed through: 3.1 Direct observation/Demonstration with Oral Questioning
4.	Context of assessment	4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center

UNIT OF COMPETENCY : INTERPRET DRAWINGS AND PLANS

UNIT CODE : CON311202

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes in

analyzing and interpreting symbols, data and work plan

based on the required performance standards.

ELEMENTS 1. Analyze signs, symbols and data	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables 1.1 Signs, symbols and data are identified according to job specifications 1.2 Signs, symbols and data are determined	REQUIRED KNOWLEDGE 1.1 Signs and symbols 1.2 Rules and regulations	REQUIRED SKILLS 1.1 Interpreting working drawing
2 Interpret drawings and plans	according to site regulations 2.1 Necessary tools and materials are identified according to the work plan 2.2 Supplies and materials are listed according to specifications 2.3 Components, assemblies or objects are recognized as required 2.4 Dimensions are identified as appropriate to the plan 2.5 Specification details are matched with existing/available resources and in line with job requirements	1.1 Systems of measurement 1.2 Linear measurement 1.3 Dimension 1.4 Unit conversion	1.1 Interpreting drawing 1.2 Matching specification details with existing resources

VARIABLE	RANGE
1. Signs and	May include:
symbols	1.1 Speed limit
	1.2 Direction/Road
	1.3 Warnings
2. Site regulations	May include:
	2.1 Instructions
	2.2 Signages
	2.3 Work schedules
	2.4 Work bulletin boards
	2.5 Charts
	2.6 Memos
	2.7 Site Map
	2.8 Emergency response plan
	2.9 Permits
3 Tools and	May include:
materials	3.1 Rulers
	3.2 Protractor
	3.3 Steel tape
	3.4 Calculator
	3.5 Pencil
4 Work plan	May include:
	4.1 Job requirements
	4.2 Installation instructions
	4.3 Components instruction

Critical aspects of competency	Assessment requires that the candidate: 1.1 Identified and determined signs, symbols and data according to work plan and job requirements 1.2 Identified tools and materials in accordance with job requirements 1.3 Demonstrated ability to determine job specifications based on working drawing
2. Resource Implications	The following resources should be provided: 2.4 Workplace 2.5 Drawings and specification relevant to task 2.6 Materials and instrument relevant to proposed activity
3. Methods of Assessment	Competency in this unit may be assessed through: 3.1 Direct observation/Demonstration with Oral Questioning 3.2 Written Examination
4. Context of Assessment	4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center.

UNIT OF COMPETENCY: PERFORM MENSURATIONS AND CALCULATIONS

UNIT CODE : CON311203

UNIT DESCRIPTOR: This unit covers the knowledge, skills and attitudes on

identifying and measuring objects based on the required

performance standards.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variable	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Select measuring instruments	 1.1 Object or component to be measured is identified, classified and interpreted according to the appropriate regular <i>geometric shape</i> 1.2 Measuring tools are selected/identified as per object to be measured or job requirements 1.3 Correct specifications are obtained from relevant sources 1.4 Measuring instruments are selected according to job requirements 1.5 Alternative measuring tools are used without sacrificing cost and quality of work 	1.1 Types of measuring tools and its uses	1.1 Selecting measuring instruments

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variable	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Carry out measurements and calculations	2.1 Measurements are obtained according to job requirements 2.2 Alternative measuring tools are used without sacrificing cost and quality of work 2.3 Calculations needed to complete work tasks are performed using the four basic process of addition (+), subtraction (-), multiplication (x) and division (/) 2.4 Calculations involving fractions, percentages and mixed numbers are used to complete workplace tasks 2.5 Numerical computation is self-checked and corrected for accuracy 2.6 Instruments are read to the limit of accuracy of the tool 2.7 Systems of measurement identified and converted according to job requirements/ISO 2.8 Workpieces are measured according to job requirements	2.1 Linear measurement 2.2 Unit conversion 2.3 Ratio and proportion 2.4 Area	2.1 Interpreting formulas for volume, areas, perimeters of plane and geometric figures 2.2 Handling of measuring instruments

VARIABLE	RANGE
Geometric shape	May include: 1.1 Round
	1.2 Square
	1.3 Rectangular
	1.4 Triangle
	1.5 Sphere
	1.6 Conical
2. Measuring	May include:
instruments	2.1 Micrometer (In-out, depth)
	2.2 Vernier caliper (out, inside)
	2.3 Thickness gauge
	2.4 Torque gauge
	2.5 Small hole gauge
	2.6 Try-square
	2.7 Protractor
	2.8 Steel ruler
	2.9 Voltmeter
	2.10 Ammeter 2.11 Gauges
	2.11 Gauges 2.12 Thermometers
3. Measurements	May include:
and calculations	3.1 Linear
and balbalations	3.2 Volume
	3.3 Area
	3.4 Wattage
	3.5 Voltage
	3.6 Amperage
	3.7 Inside diameter
	3.8 Length
	3.9 Thickness
	3.10 Outside diameter
	3.11 Density

3.1 Critical aspects of competency	Assessment requires that the candidate: 1.1 Selected and prepared appropriate measuring instruments in accordance with job requirements 1.2 Performed measurements and calculations according to job requirements/ ISO
3.2 Resource implications	The following resources should be provided: 2.1 Workplace location 2.2 Problems to solve 2.3 Measuring instrument appropriate to carry out tasks 2.4 Instructional materials relevant to the propose activity
3.3 Methods of assessment	Competency in this unit may be assessed through: 3.1 Direct observation/Demonstration with Oral Questioning
3.4 Context of assessment	4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center

UNIT OF COMPETENCY: MAINTAIN TOOLS AND EQUIPMENT

UNIT CODE : CON311204

UNIT DESCRIPTOR: This unit covers the knowledge, skills and attitudes on

checking condition, performing preventive maintenance

and storing of construction painting tools and

equipment.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Check condition of tools and equipment	1.1 Materials, tools and equipment are identified according to classification and job requirements 1.2 Non-functional tools and equipment are segregated and labeled according to classification 1.3 Safety of tools and equipment are observed in accordance with manufacturer's instructions 1.4 Condition of Personal Protective Equipment (PPE) are checked in accordance with manufacturer's instructions	1.1 Use of PPE 1.2 Handling of tools and equipment 1.3 Good housekeeping 1.4 Types and uses of lubricants 1.5 Types and uses of cleaning materials	1.1 Maintaining tools and equipment 1.2 Handling of tools and equipment 1.3 Identifying tools and equipment defects

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Perform basic preventive maintenance	2.1 Appropriate lubricants are identified according to types of equipment 2.2 Tools and equipment are lubricated according to preventive maintenance schedule or manufacturer's specifications 2.3 Measuring instruments are checked and calibrated in accordance with manufacturer's instructions 2.4 Tools are cleaned and lubricated according to standard procedures 2.5 Defective instruments, equipment and accessories are inspected and replaced according to manufacturer's specifications 2.6 Tools are inspected, repaired and replaced after use 2.7 Work place is cleaned and kept in safe state in line with Occupational Safety and Health (OSHS)	2.1 Use of PPE 2.2 Handling of tools and equipment 2.3 Good housekeeping 2.4 Types and uses of lubricants 2.5 Types and uses of cleaning materials 2.6 Methods and techniques 2.7 Procedures	2.1 Handling of tools and equipment 2.2 Performing preventive maintenance

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Store tools and equipment	3.1 Inventory of tools, instruments and equipment are conducted and recorded as per company practices 3.2 Tools and equipment are stored safely in appropriate locations in accordance with manufacturer's specifications or company procedures	3.1 Use of PPE 3.2 Handling of tools and equipment 3.3 Storing procedures and techniques 3.4 Storage conditions/ locations	3.1 Storing tools and equipment 3.2 Handling of tools and equipment

VARIABLE	RANGE
1. Materials	May include:
	1.1 Lubricants
	1.2 Cleaning materials
	1.3 Rust remover
	1.4 Rugs
	1.5 Spare parts
2. Tools and equipment	May include:
	2.1 Tools
	Cutting tools - hacksaw, crosscut saw
	Boring tools - brace, hand drill
	Holding tools - vise grip, C-clamp, bench vise
	Threading tools - die and stock, taps
	2.2 Measuring instruments/equipment
3. Personal Protective	May include:
Equipment (PPE)	3.1 Goggles
	3.2 Gloves
	3.3 Safety shoes
	3.4 Hard hat
	3.5 Reflectorized Vest

1. Critical aspects of	Assessment requires that the candidate:
competency	1.1 Selected and used appropriate processes, tools and
	equipment to carry out task
	1.2 Identified functional and non-functional tools and equipment
	1.3 Checked, lubricated and calibrated tools, equipment and instruments according to manufacturer's specifications
	1.4 Replaced defective tools, equipment and their accessories
	1.5 Observed and applied safe handling of tools and equipment and safety work practices
	1.6 Prepared and submitted inventory report, where applicable
	1.7 Maintained workplace in accordance with OSHA regulations
	1.8 Stored tools and equipment safely in appropriate locations
	and in accordance with company practices
2. Resource	The following resources should be provided:
implications	2.1 Workplace
	2.2 Maintenance schedule
	2.3 Maintenance materials, tools and equipment relevant to the
	proposed activity/task
3. Methods of	Competency in this unit may be assessed through:
assessment	3.1 Direct observation/Demonstration with Oral Questioning
	3.2 Written Examination
4. Context of	4.1 Competency may be assessed in actual workplace or at the
assessment	designated TESDA Accredited Assessment Center.

CORE COMPETENCIES

UNIT OF COMPETENCY : PERFORM PRE AND POST-OPERATION

PROCEDURES FOR TOWER CRANE

UNIT CODE : CON834310

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes in

performing visual and operation check before and after

productive operation of tower crane.

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
Perform visual check of tower crane	 1.1 Capacity of tower crane is selected based on job requirements. 1.2 Operator-serviceable (OS) parts are checked in accordance with equipment checklist and manufacturer's procedures. 1.3 Inspection is performed with equipment checklist while power is switched off. 1.4 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 1.5 Work area is cleaned according to safety and environmental regulations (.g. PD 1152 Section 6, 8 and 42) 1.6 Required output is completed based on accomplished checklist 	1.1 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 1.2 Procedures in conducting visual and walk-around check 1.3 Computation of load versus capacity of tower crane 1.4 Functions of parts and components of tower crane 1.5 Factors affecting productivity 1.6 Productivity work measurements 1.7 Ways of improving productivity	1.1 Following visual and walk-around checking procedures 1.2 Calculating load and capacity of tower crane 1.3 Identifying parts and functions 1.4 Accomplishing checklist 1.5 Using PPE 1.6 Applying productive methods and techniques

ELEMENT 2. Perform visual check	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables 2.1 Tower crane	REQUIRED KNOWLEDGE 2.1 Procedures in	REQUIRED SKILLS 2.1 Accomplishing
of tower crane components	components are checked in accordance with checklist and manufacturer's procedures 2.2 Abnormal conditions are noted in checklist and reported to authorized person 2.3 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 2.4 Required output is completed based on accomplished checklist	visual check for tower crane components 2.2 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 2.3 Functions of tower crane components 2.4 Factors affecting productivity 2.5 Productivity work measurements 2.6 Ways of improving productivity	components 2.3 Identifying parts and functions 2.4 Using PPE 2.5 Applying productive methods and techniques
3. Perform operation check	 1.1 Operation check is performed while the power is switched-on in accordance with manufacturer's recommendations. 1.2 Mechanical components are checked for normal functioning based on manufacturer's specifications. 1.3 Function check is performed with equipment checklist and while power supply is on. 1.4 Safety devices are checked for proper functions in accordance with safe operating procedures. 1.5 Personal Protective Equipment (PPE) is used in accordance Range of Variables 	3.1 Start-up procedures 3.2 Procedures in walk-around check while the power supply is on 3.3 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 3.4 Warning signs and symbols 3.5 Functions of all components and safety devices 3.6 Factors affecting productivity 3.7 Productivity work measurements 3.8 Ways of improving productivity	3.1 Accomplishing checklist 3.2 Following walkaround checking procedures while the power supply is on 3.3 Testing of tower crane according to manufacturer's specification 3.4 Using PPE 3.5 Applying productive methods and techniques

ELEMENT	PERFORMANCE CRITERIA Italicized terms are elaborated in the	REQUIRED KNOWLEDGE	REQUIRED SKILLS
	1.6 with Rule 1080 of Occupational Safety and Health Standards Required output is completed based on accomplished checklist		
4. Perform post- operation procedures	 4.1 Tower crane is secured and turned off after productive operation in accordance to manufacturer's manual. 4.2 Controls are set into neutral position in accordance to manufacturer's manual. 4.3 Safety locks and brakes are all engaged in accordance manufacturer's manual. 4.4 Walk-around inspection check is re-conducted after operation. 4.5 Daily equipment time report (DETR) is accomplished/submitted according to company rules and regulations. 4.6 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards. 	4.6 Ways of improving productivity	 4.1 Accomplishing DETR 4.2 Following rules and regulations in securing and shutting down tower crane 4.3 Using PPE 4.4 Applying productive methods and techniques

VARIABLE	RANGE
Capacity of tower crane	May include: 1.1 1.0 – 3.0 tons 1.2 4.0 - 10 tons 1.3 11 tons and above
Operator serviceable parts (OS)	May include: 2.1 Grease/lube points 2.2 Lights
3. Inspection	May include: 3.1 Power supply off 3.1.1 Worn out/damaged parts 3.1.2 Loose parts and accessories (nuts and bolts) 3.1.3 Missing parts and accessories 3.1.4 Hook block assembly 3.1.4.1 Sheaves 3.1.4.2 Hook and latch 3.1.5 Wire rope and cable clamp 3.1.6 Levers and controls 3.1.6.1 Hoist 3.1.6.2 Pedals 3.1.6.3 Hand brake 3.1.6.4 Swing 3.1.6.5 Travel 3.1.6.6 Trolley 3.1.6.7 Counterweight 3.2 Base Foundation 3.3 Power supply on 3.3.1 Gauges and controls 3.3.2 Safety devices 3.3.3 Oil leaks 3.3.4 Working equipment function Jib Hoist Pedals Hand brake Swing Travel Trolley 3.3.5 Electrical system

VARIABLE	RANGE
4. Personal	May include:
Protective	4.1 Hard hat
Equipment	4.2 Goggles
(PPE)	4.3 Gloves
(/	4.4 Safety shoes
	4.5 Reflectorized vest
	4.6 Full body harness with double lanyard and rebar hook
5. Tower crane	May include:
components	5.1 Mast and pins
	5.2 Slewing unit
	5.3 Operating cabin
	5.4 Jib and counter jib
	5.5 5 Hoist unit
	5.6 Hook
	5.7 Counterweights
	5.8 Tie bar
	5.9 Luffing sheaves
	5.10 Trolley carriage (for Hammer type only)
6. Authorized	May include:
person	· · · · · · · · · · · · · · · · · · ·
	6.2 Equipment Dispatcher/Foreman
7. On another about	6.3 Equipment Maintenance personnel
7. Operation check	May include:
	7.1 Controls
	7.1.1 Travel
	7.1.2 Hoist
	7.1.3 Swing
	7.1.4 Jib (Boom up/Boom down)
	7.1.5 Trolley (in / out)
	7.2 Gauges
	7.2.1 Hour meter
	7.2.2 RPM (Tachometer)
	7.2.3 Boom angle indicator
	7.2.4 Anemometer
	7.2.5 Load Moment Indicator
	7.3 Oil leaks
	7.3.1 Gear box
	7.3.1.1 Swing
	7.3.1.2 Hoist
	7.3.1.3 Trolley
	7.3.1.4 Luffing
	7.3.1.5 Traveling
	7.4 Electrical/switches
	7.4.1 Lights
	7.4.2 Horns
	7.4.3 Wiper
	7.4.4 Power supply

VARIABLE	RANGE
8. Safety devices	May include:
•	8.1 Load Moment Indicator (LMI)
	8.2 Limit switch
	8.2.1 Hoisting
	8.2.2 Slewing
	8.2.3 Traveling
	8.2.4 Trolleying
	8.2.5 Derricking
	8.3 Automatic Crane Stopper (ACS)
	8.4 Warning horn
	8.5 Lights
	8.6 Blinkers
	8.7 Brakes
	8.8 Boom stopper
	8.9 Weather vanning
	8.10 Lightning arrester
0.0 ()	8.11 Anti-collision
9. Safety locks	May include:
	9.1 Swing lock
	9.2 Hoist lock
	9.3 Control lever lock
	9.4 Door lock
	9.5 Slewing lock
	9.6 Traveling lock
	9.7 Deadman switch

1. Criti	ical aspects	Assessment requires evidence that the candidate:
of C	Competency	1.1 Performed visual check of tower crane
		1.2 Performed visual check of tower crane components
		1.3 Performed operation check
		1.4 Performed post-operation procedures
		1.5 Observed safety measures applicable to worksite operation
		1.6 Communicated effectively with others to ensure effective work
		operation
2. Res	source	The following resources should be provided:
Imp	lications	2.1 Work area for tower crane operation
		2.2 Access to tower crane and manuals
		2.3 PPE
		2.4 Safety signage/barricades
3. Met	hod of	Competency in this unit may be assessed through:
Ass	essment	3.1 Written examination
		3.2 Direct observation / Demonstration with oral questioning
4. Con	ntext for	4.1 Competency may be assessed in actual workplace or at the
Ass	essment	designated TESDA Accredited Assessment Center

UNIT OF COMPETENCY : PERFORM BASIC PREVENTIVE MAINTENANCE

SERVICING FOR TOWER CRANE

UNIT CODE : CON834311

UNIT DESCRIPTOR : This unit involves the knowledge, skills and attitudes

required in cleaning/greasing, adjusting and replacing operator-serviceable (OS) parts of tower crane.

	ELEMENT	PERFORMANCE CRITERIA Bold and Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
1.	Perform adjustment or replacement for noted defects	 1.1 Minor defects are identified and repaired/replaced in accordance with manufacturer's procedures. 1.2 Basic hand tools and portable power tools are selected based on job requirements. 1.3 Major defects are identified using checklist and referred to authorized personnel for action. 1.4 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 	 1.1 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 1.2 Waste disposal procedures 1.3 Volume/capacity 1.4 Clearance and distances 1.5 Types of fluids and lubricants 1.6 Procedures in performing adjustments or replacements for noted defects. 1.7 Types and uses of basic hand tools and portable powered tools 1.8 Structure and function of Tower crane components 1.9 Factors affecting productivity 1.10 Productivity work measurements 1.11 Ways of improving productivity 	1.1 Following manufacturer's procedures in performing adjustments or replacements for minor defects 1.2 Application of different basic hand tools and portable powered tools 1.3 Identifying defects 1.4 Using PPE 1.5 Applying productive methods and techniques 1.6 Handling, segregation and disposal of hazardous waste

ELEMENT	PERFORMANCE CRITERIA Bold and Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2. Perform basic preventive maintenance servicing (PMS)	 2.1 Operator's Serviceable parts are identified and serviced according to manufacturer's recommendations. 2.2 Standard parameters are checked according to manufacturer's recommendations. 2.3 Fluids and lubricants are used based on manufacturer's recommendations. 2.4 Basic hand tools, portable power tools and consumable materials are identified and used in accordance with job requirements. 2.5 Basic preventive maintenance servicing (PMS) is carried out in accordance with manufacturer's recommendations and site regulations 2.6 Site conditions are considered during PMS 2.7 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 	2.1 Understanding Operator's Maintenance Manual (OMM) 2.2 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 2.3 Site and weather conditions 2.4 Waste disposal procedures 2.5 Volume/ capacity 2.6 Clearance and distances 2.7 Types of fluids and lubricants 2.8 Procedures in basic preventive maintenance servicing 2.9 Types and uses of basic hand tools and portable powered tools 2.10 Factors affecting productivity 2.11 Productivity work measurements 2.12 Ways of improving productivity	and portable powered tools 2.3 Application of fluids and lubricants 2.4 Handling, segregation and disposal of hazardous waste 2.5 Using PPE 2.6 Applying productive methods and techniques

E	ELEMENT	PERFORMANCE CRITERIA Bold and Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
	epare uipment reports	 3.1 Equipment checklist is accomplished in accordance with company requirements 3.2 Equipment defects are reported to authorized personnel 3.3 Document control procedures is observed based on company requirements 3.4 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 	3.1 Completion of checklist and defects reports 3.2 Document control procedures 3.3 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry	3.1 Accomplishing equipment report/checklist 3.2 Using PPE

RANGE OF VARIABLES

VARIABLE	RANGE
1. Minor defects	May include: 1.1 Safety latch 1.2 Cable clamps 1.3 Loose bolts 1.4 Busted bulbs
2. Basic hand tools and portable powered tools	May include: 2.1 Hand tools 2.1.1 Wrenches 2.1.2 Pliers 2.1.3 Brush (steel, paint) 2.1.4 Grease gun 2.1.5 Hammer (ball-peen, rubber, test, sledge) 2.1.6 Vice grip 2.1.7 Meter tape 2.1.8 Screw driver (Philips and flat tip) 2.2 Portable Powered Tools 2.2.1 Air compressor 2.2.2 Impact wrench
3. Major defects	May include: 3.1 Damaged/broken pulley 3.2 Incorrect/defective Load Moment Indicator (LMI) 3.3 Defective/frayed wire rope 3.4 Defective electrical components 3.4.1 Slewing motor 3.4.2 Trolley motor 3.4.3 Hoist motor 3.4.4 Derricking motor 3.4.5 Travelling motor 3.5 Defective mechanical components 3.5.1 Gear box 3.5.2 Rollers 3.5.3 Ring gear
4. Authorized personnel	May include: 4.1 Equipment supervisor 4.2 Equipment Dispatcher/Foreman 4.3 Equipment Maintenance personnel
5. Operator serviceable (OS) parts	May include: 5.1 Wire rope 5.2 Wire rope connector 5.3 Ring gear 5.4 Mast and pins
6. Standard parameters	May include: 6.1 Tension 6.2 Clearance and distances
7. Fluids and lubricants	May include: 7.1 Grease 7.2 Gear oil 7.3 Hydraulic oil

,	VARIABLE	RANGE
8. B	Basic preventive	May include:
m	naintenance	8.1 Grease wire ropes
S	ervicing	8.2 Check/refill gear box oil
9. S	Site regulations	May include:
		9.1 Instructions
		9.2 Signages
		9.3 Work schedules
		9.4 Work bulletin boards
		9.5 Charts
		9.6 Memos
		9.7 Site Map
		9.8 Emergency response plan
		9.9 Permits
10. 5	Site conditions	May include:
		10.1 Dusty
		10.2 Windy
		10.3 Sunny
		10.4 Rainy
		10.5 Crowded
		10.6 Terrain (muddy and slippery)

EVIDENCE GUIDE

Critical aspects	Assessment requires evidence that the candidate:		
of Competency	1.1 Performed adjustment or replacement for noted defects		
	1.2 Performed basic preventive maintenance servicing		
	1.3 Prepared equipment reports		
	1.4 Observed safety measures applicable to worksite operation		
	1.5 Communicated effectively with others to ensure effective work		
	operation		
2. Resource	The following resources should be provided:		
Implications	2.1 Access to tower crane, manuals and lifting gears		
	2.2 Basic hand tools and portable powered tools		
	2.3 Fluids and lubricants		
	2.4 PPE		
	2.5 Safety signage/barricades		
3. Method of	Competency in this unit may be assessed through:		
Assessment	3.1 Written examination		
	3.2 Direct observation / Demonstration with oral questioning		
Context for Assessment	4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center		

UNIT OF COMPETENCY : PERFORM PRODUCTIVE OPERATION FOR

TOWER CRANE

UNIT CODE : CON834312

UNIT DESCRIPTOR : This unit involves the knowledge, skills and attitudes

in traveling, setting-up, interpreting load chart and

lifting operation for tower crane.

ELEMENT	PERFORMANCE CRITERIA Bold and Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
1. Travel the tower crane	 1.1 Rail conditions are considered before travelling the crane 1.2 Limit switches are installed in accordance with manufacturer's manual 1.3 Work area is surveyed for <i>potential hazards</i> in accordance with safe operating procedures. 1.4 Jib is secured and in place during travel in accordance with manufacturer's manual. 1.5 Horn is activated during travel. 1.6 Aid of a rigger is required on the entire operation in accordance with standard operating procedures. 1.7 <i>Unexpected situations</i> are responded in line with company rules and regulations 1.8 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 	1.1 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 1.2 Site and weather conditions 1.3 Clearance and distances 1.4 Procedures in operating, travelling of tower crane 1.5 Factors affecting productivity 1.6 Productivity work measurements 1.7 Ways of improving productivity	1.1 Following safety procedures in travelling the crane 1.2 Using PPE 1.3 Applying productive methods and techniques

	ELEMENT	PERFORMANCE CRITERIA Bold and Italicized terms are	REQUIRED KNOWLEDGE	REQUIRED SKILLS
2.		CRITERIA	2.1 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 2.2 Conversion of units 2.3 Crane capacity based on load chart and/ or load moment indicator 2.4 Procedures in interpreting load	2.1 Interpreting load chart and/or load moment indicator 2.2 Identifying rigging gears 2.3 Using PPE 2.4 Applying productive methods and techniques 2.5 Constructing lifting plan
		followed according to manufacturer's specifications 2.5 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards 2.6 Lifting plan is constructed based on job description	chart and/ or load moment indicator 2.5 Capacity and uses of rigging gears 2.6 Factors affecting productivity 2.7 Productivity work measurements 2.8 Ways of improving productivity 2.9 Procedures in constructing lifting plan	

ELEMENT	PERFORMANCE CRITERIA Bold and Italicized terms are elaborated in the Range of Variables	REQUIRED KNOWLEDGE	REQUIRED SKILLS
3. Perform lifting and transferring of load	3.1 Site and weather conditions are considered before lifting and transferring the load 3.2 Safe work procedures and practices are observed during lifting operation based on OSH standards and manufacturer's manual 3.3 The tower crane components are positioned before lifting operation. 3.4 Optimum speed during hoisting or swing operation is controlled based on manufacturer's manual 3.5 Communication with rigger is established and maintained during lifting and transferring of loads based on standard operating procedures 3.6 Unexpected situations are responded in line with company rules and regulations 3.7 Personal Protective Equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards	3.1 DOLE Department Order No. 13 s. 1998 Guidelines Governing Occupational Safety and Health in the Construction Industry 3.2 Standard hand signals 3.3 Two-way radio 3.4 Site and weather conditions 3.5 Conversion of units 3.6 Crane capacity based on load chart and/ or load moment indicator 3.7 Clearance and distances 3.8 Capacity and uses of rigging gears 3.9 Safety devices 3.10Procedures in lifting and transferring of load 3.11Factors affecting productivity 3.12Productivity work measurements 3.13Ways of improving productivity	3.1 Performing lifting and transferring of load 3.2 Interpreting and following standard hand signals and two-way radio 3.3 Using PPE 3.4 Applying productive methods and techniques

RANGE OF VARIABLES

VARIABLE	RANGE
1. Potential hazards	May include: 1.1 Other equipment 1.2 Building/structure 1.3 Foggy/windy/stormy weather 1.5 Overhead "live" electrical wires 1.6 Workers
2. Unexpected situations	May include: 2.1 Lost of power supply 2.2 Malfunction of control levers/electrical components 2.3 Structural failure of the jib 2.4 Failure of hoist brake 2.5 Derail of track 2.6 Broken wire rope 2.7 Hitting high tension wire 2.8 Sudden ground failure 2.9 Force majeure e.g., earthquake, fire, typhoon 2.10 Operator fatigue or sickness 2.11 Accidents/incidents
3. Load specification	May include: 3.1 Bill of ladings 3.2 Packing and shipping list 3.3 Delivery receipt
4. Rigging gears	May include: 4.1 Shackle 4.2 Web sling 4.3 Chain sling 4.4 Wire rope sling 4.5 Turn buckle 4.6 Eye bolt 4.7 Hoist hook 4.8 Tagline 4.9 Lever hoist 4.10 Chain block
5. Safe work procedures and practices	May include: 5.1 Lifting Plan 5.2 Load chart 5.3 Condition of work area 5.4 Storage of lifting gears 5.5 Part of lines 5.6 Trial lift 5.7 Communication (hand signal, two-way radio) 5.8 Risk management control 5.9 Permit

6. Tower crane components	May include: 6.1 Mast and pins 6.2 Slewing unit 6.3 Operating cabin
	6.4 Jib and counter jib
	6.5 Hoist unit
	6.6 Hook
	6.7 Counterweights

EVIDENCE GUIDE

Critical aspects of Competency	Assessment requires evidence that the candidate: 1.1 Demonstrated ability to travel the tower crane 1.2 Interpreted load chart and /or load moment indicator 1.3 Performed lifting and transferring of load 1.4 Observed safety measures applicable to worksite operation 1.5 Communicated effectively with others to ensure effective work operation
2. Resource Implications	The following resources should be provided: 2.1 Access to tower crane and job site/terrain 2.2 Available loads 2.3 Barricades and informative signages 2.4 Lifting/rigging gears 2.5 PPE
Method of Assessment Context for Assessment	Competency in this unit must be assessed through: 3.1 Written examination 3.2 Direct observation / Demonstration with oral questioning 4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center

SECTION 3 TRAINING ARRANGEMENTS

These standards are set to provide technical and vocational education and training (TVET) providers with information and other important requirements to consider when designing training programs for HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III.

They include information on curriculum design; training delivery; trainee entry requirements; tools and equipment; training facilities; and trainer's qualification.

3.1 **CURRICULUM DESIGN**

TESDA shall provide the training on the development of competency-based curricula to enable training providers develop their own curricula with the components mentioned below.

Delivery of knowledge requirements for the basic, common and core units of competency specifically in the areas of mathematics, science/technology, communication/language and other academic subjects shall be contextualized. To this end. TVET providers shall develop a Contextual Learning Matrix (CLM) to accompany their curricula.

Course Title: HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III

Nominal Training Duration: 40 Hours Basic Competencies

> 24 Hours Common Competencies 160 Hours Core Competencies

40 Hours - Supervised Industry Learning (SIL)

Total - 264 Hours

Course Description:

This course is designed to provide the learner with knowledge, practical skills and attitude, applicable in performing work activities involve in performing pre and post-operation procedures, performing basic preventive maintenance servicing and performing productive operation for tower crane. This includes classroom learning activities and practical work in actual work site or simulation area.

Upon completion of the course, the learners are expected to demonstrate the abovementioned competencies to be employed. To obtain this, all units prescribed for this qualification must be achieved.

BASIC COMPETENCIES (40 HOURS)

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
Lead workplace communication	1.1 Communicate information about workplace processes	 Read Effective verbal communication methods Sources of information Practice organizing information Identify organization requirements for written and electronic communication methods Follow organization requirements for the use of written and electronic communication methods Perform exercises on understanding and conveying intended meaning scenario 	 Lecture Demonstration Practical exercises Role Play 	Written TestObservation	2 Hours
	1.2 Lead workplace discussions	 Describe: Organizational policy on production, quality and safety Goals/ objectives and action plan setting Read Effective verbal communication methods Prepare/set action plans based on organizational goals and objectives 	 Group discussion Lecture Demonstration	 Oral evaluation Written Test Observation	2 Hours
	1.3 Identify and communicate issues arising in the workplace	 Describe: Organizational policy in dealing with issues and problems Read Effective verbal communication methods 	Group discussion Lecture	Oral evaluationWritten Test	2 Hours

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
2. Lead small teams	2.1 Provide team leadership	 Discussion of Company policies and procedures Read web pages on situational leadership Role play on situational leadership 	 Group work Role Play Lecture/ Discussion Individual Work 	Role Play Written Test	1 Hour
	2.2 Assign responsibilities	 Read web pages on performance management Case study on allocating roles and responsibilities based on competencies of current staff 	Individual WorkCase Study	Role Play Written Test	1 Hour
	2.3 Set performance expectations for team members	 Role play to communicate performance expectations with staff Discussion on performance issues 	Lecture/ Discussion Role Play	Role Play Written Test	1 Hour
	2.4 Supervise team performance	 Discussion on performance monitoring Role play on providing feedback on performance Role play on performance coaching Discussion on keeping the team informed of team performance Case study on Team performance monitoring and feedback 	Lecture/ DiscussionRole PlayCase Study	Role Play Written Test	1 Hour
3. Apply critical thinking and problem-solving techniques in the workplace	3.1 Examine specific workplace strategies	 Show thorough knowledge and understanding of the process, normal operating parameters, and product quality to recognize non-standard situations Show mastery of the current industry hardware and software products and services 	 Group discussion Lecture Demonstration Role playing	 Case Formulation Life Narrative Inquiry (Interview) Standardized test 	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		 Discuss process of identification of fundamental causes of specific workplace challenges Show mastery of knowledge and understanding of the process, normal operating parameters, and product quality to recognize non-standard situations Relevant equipment and operational processes Enterprise goals, targets and measures Enterprise quality OHS and environmental requirement Enterprise information systems and data collation 			
	3.2 Analyze the causes of specific workplace challenges	 Industry codes and standards Show thorough knowledge and understanding of the process, normal operating parameters, and product quality to recognize non-standard situations Show mastery of the current industry hardware and software products and services Discuss process of identification of fundamental causes of specific workplace challenges Show mastery of knowledge and understanding of the process, normal operating parameters, and product quality to recognize non-standard situations Relevant equipment and 	Group discussion Lecture Demonstration Role playing	Case Formulation Life Narrative Inquiry (Interview) Standardized test	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		operational processes			
	3.3 Formulate resolutions to specific workplace challenges	 Show thorough knowledge and understanding of the process, normal operating parameters, and product quality to recognize non-standard situations Show mastery of the current industry hardware and software products and services Discuss process of identification of fundamental causes of specific workplace challenges Show mastery of knowledge and understanding of the process, normal operating parameters, and product quality to recognize non-standard situations Relevant equipment and operational processes Enterprise goals, targets and 	 Group discussion Lecture Demonstration Role playing 	Case Formulation Life Narrative Inquiry (Interview) Standardized test	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		measures - Enterprise quality OHS and environmental requirement - Enterprise information systems and data collation - Industry codes and standards • Identify extent and causes of specific challenges in the workplace • Use of range of analytical problemsolving techniques • Formulate clear-cut findings on the nature of each identified workplace challenges • Discus strategies on devising, communicating, implementing and evaluating strategies and techniques in addressing specific workplace challenges			
	3.4 Implement action plans and communicate results	 Identify extent and causes of specific challenges in the workplace Use of range of analytical problemsolving techniques Formulate clear-cut findings on the nature of each identified workplace challenges Discus strategies on devising, communicating, implementing and evaluating strategies and techniques in addressing specific workplace challenges 	 Group discussion Lecture Demonstration Role playing 	 Case Formulation Life Narrative Inquiry (Interview) Standardized test 	1 Hour
Work in a diverse environment	4.1 Develop an individual's cultural	 Show understanding of cultural diversity in the workplace Recognize norms of behavior for 	Small Group Discussion Interactive	Demonstration or simulation with oral questioning	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
	awareness and sensitivity	 interacting and dialogue with specific groups (e. g., Muslims and other non-Christians, non-Catholics, tribes/ethnic groups, foreigners) Demonstrate different methods of verbal and non-verbal communication in a multicultural setting Apply cross-cultural communication skills (i.e. different business customs, beliefs, communication strategies) Show affective skills – establishing rapport and empathy, understanding, etc. Demonstrate openness and flexibility in communication Recognize diverse groups in the workplace and community as defined by divergent culture, religion, traditions and practices 	Lecture Brainstorming Demonstration Role-playing	 Group discussions and interactive activities Case studies/ problems involving workplace diversity issues Written examination Role Playing 	
	4.2 Work effectively in an environment that acknowledges and values cultural diversity	 Explain the value of diversity in the economy and society in terms of Workforce development Discuss the importance of inclusiveness in a diverse environment Discuss the importance of shared vision and understanding of and commitment to team, departmental, and organizational goals and objectives Identify and exhibit strategies for customer service excellence Demonstrate cross-cultural communication skills and active 	Small Group Discussion Interactive Lecture Brainstorming Demonstration Role-playing	 Demonstration or simulation with oral questioning Group discussions and interactive activities Case studies/ problems involving workplace diversity issues Written examination Role Playing 	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		 listening Recognize diverse groups in the workplace and community as defined by divergent culture, religion, traditions and practices Demonstrate collaboration skills 			
	4.3 Identify common issues in a multicultural and diverse environment	 Explain the value, and leverage of cultural diversity Discuss the inclusivity and conflict resolution Describe the workplace harassment Explain the change management and cite ways to overcome resistance to change Demonstrate advanced strategies for customer service excellence Address diversity-related conflicts in the workplace Eliminate discriminatory behavior towards customers and co-workers Utilize change management policies in the workplace 	Small Group Discussion Interactive Lecture Brainstorming Demonstration Role-playing	 Demonstration or simulation with oral questioning Group discussions and interactive activities Case studies/ problems involving workplace diversity issues Written examination Role Playing 	1 Hour
5. Propose methods of applying learning and innovation in the organization	5.1 Assess work procedures, processes and systems in terms of innovative practices	 Show mastery of the following practical concepts (e.g., 7 habits of highly effective people, character strengths that foster learning and innovation, five minds of the future, adaptation concepts and transtheoretical model of behavior change) Demonstrate collaboration and networking skills Show basic skills in research Generate practical insights on how to 	 Interactive Lecture Appreciative Inquiry Demonstration Group work 	 Psychological and behavioral Interviews Performance Evaluation Life Narrative Inquiry Review of portfolios of evidence and third-party workplace reports 	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		improve organizational procedures, processes and systems		of on-the-job performance. • Standardized assessment of character strengths and virtues applied	
	5.2 Generate practical action plans for improving work procedures, processes	 Show mastery of the following practical concepts (e.g., 7 habits of highly effective people, character strengths that foster learning and innovation, five minds of the future, adaptation concepts and transtheoretical model of behavior change) Demonstrate collaboration and networking skills Show basic skills in research Generate practical insights on how to improve organizational procedures, processes and systems Set up action plans on how to apply innovative procedures in the organization Set up action plans on how to apply innovative procedures in the organization Generate practical insights on how to improve organizational procedures, processes and systems 	Interactive Lecture Appreciative Inquiry Demonstration Group work	 Psychological and behavioral Interviews Performance Evaluation Life Narrative Inquiry Review of portfolios of evidence and third-party workplace reports of on-the-job performance. Standardized assessment of character strengths and virtues applied 	1 Hour
	5.3 Evaluate the effectiveness of the proposed action plans	Show mastery of the following practical concepts (e.g., 7 habits of highly effective people, character strengths that foster learning and innovation, five minds of the future, adaptation	Interactive Lecture Appreciative Inquiry Demonstration	 Psychological and behavioral Interviews Performance Evaluation 	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		concepts and transtheoretical model of behavior change) • Demonstrate collaboration and networking skills • Show basic skills in research • Generate practical insights on continuous improvement	Group work	 Life Narrative Inquiry Review of portfolios of evidence and third-party workplace reports of on-the-job performance. Standardized assessment of character strengths and virtues applied 	
6. Use information systematically	6.1 Use technical information	 Lecture and discussion on: Application in collating information Procedures for inputting, maintaining and archiving information Guidance to people who need to find and use information Organizing information into a suitable form for reference and use Classify stored information for identification and retrieval Operate the technical information system by using agreed procedures 	Lecture Group Discussion Hands on Demonstration	Oral evaluation Written Test Observation Presentation	4 Hours
	6.2 Apply information technology (IT)	 Lecture and discussion on: Attributes and limitations of available software tool Procedures and work instructions for the use of IT Operational requirements for IT systems Sources and flow paths of data Security systems and measures that 	Lecture Group Discussion Self-paced handout/ module Hands on Demonstration	Oral evaluationWritten TestObservationPresentation	2 Hours

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
		can be used - Methods of entering and processing information • Use procedures and work instructions for the use of IT • Extract data and format reports • Use WWW applications			
	6.3 Edit, format and check information	 Lecture and discussion on: Basic file-handling techniques Techniques in checking documents Techniques in editing and formatting Proof reading techniques Use different techniques in checking documents Edit and format information applying different techniques Proof read information applying different techniques 	 Lecture Group Discussion Self-paced handout/ module Hands on Demonstration 	 Oral evaluation Written Test Observation Presentation 	2 Hours
7. Evaluate Occupational Safety And Health Work Practices	7.1 Interpret Occupational Safety and Health practices	 Discuss the OSH standards, principles and legislations Identify OSH work practices issues Discuss standard safety requirements 	LectureGroupDiscussion	Written ExamDemonstrationObservationInterviews / Questioning	1.5 Hours
	7.2 Set OSH work targets	Discussion in actions plans that are necessary in achieving the OSH target	Lecture Group Discussion	 Written Exam Demonstration Observation Interviews / Questioning 	1 Hour
	7.3 Evaluate effectiveness of Occupational Safety and Health work instructions	Practice evaluating safety data (Historical or Simulated)	Lecture Group Discussion	 Written Exam Demonstration Observation Interviews / Questioning 	1.5 Hours

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
8. Evaluate Environmental Work Practices	8.1 Interpret environmental practices, policies and procedures	Discussion Environmental Issues regarding Water Quality National and Local Government Issues Safety Endangered Species Noise Air Quality Historic Waste Cultural Updating of existing occupation practices	Lecture Group Discussion Demonstration	 Written Exam Demonstration Observation Interviews / Questioning 	1 Hour
	8.2 Establish targets to evaluate environmental practices	Discussion on lower production costs and energy consumption Environmentally Sound Processes Resource Efficient Recycling and Waste Management Simple case study regarding energy efficiency	Lecture Group Discussion Demonstration	Written Exam Demonstration Observation Interviews / Questioning	1 Hour
	8.3 Evaluate effectiveness of environmental practices	Identifying effective environmental practices relevant to the industry/occupation Implementation of energy efficiency	Lecture Group Discussion Demonstration Case Study	 Written Exam Demonstration Observation Interviews / Questioning Third Party Reports 	1 Hour

Unit of Competency	Learning Outcomes	Learning Activities	Methodology	Assessment Approach	Nominal Duration
9. Facilitate Entrepreneuri al Skills For Micro-Small- Medium Enterprises (MSMEs)	9.1 Develop and maintain microsmall-medium enterprise (MSMEs) skills in the organization	 Discussions on business models and strategies Discussion on Types and categories of businesses and business internal control Discussion on Relevant National and local legislations affecting businesses Prepare promotional materials Practice basic bookkeeping 	 Lecture/ Discussion Case Study Demonstration 	 Written Test Portfolio Work Related Project 	2 Hours
	9.2 Establish and maintain client- base/market	 Role play on customer and employee relations Discussion on Basic product promotion strategies Preparation of Basic Feasibility study Case studies on Basic Business ethics Prepare basic advertising materials 	Role Play Lecture Discussion Case study	Case problemWritten Test	2 Hours
	9.3 Apply budgeting and financial management skills	 Discussion on: Basic cost-benefit analysis Basic financial management Basic financial accounting Business internal controls 	Role Play Lecture Discussion Group work	Written TestCase problem	1 Hour

COMMON COMPETENCIES (24 HOURS)

Unit of Competency	Learning Outcomes	Learning Activities	Methodologies	Assessment Methods	Nominal Duration
Prepare construction materials and tools	1.1 Identify materials	 Identifying tools according to the job requirements Identifying materials and accessories according to the job requirements 	Lecture- demonstrationGroup discussionPowerPoint presentation	 Demonstration with oral questioning Written examination Portfolio (credentials) 	1 Hour
	1.4 Requisition materials	Preparing material take-offRequesting materials and tools	SimulationDiscussion	Demonstration with oral questioning	1 Hour
	1.5 Receive and inspect materials	 Checking and inspecting materials and tools Storing/ stacking of tool and materials 	Practical ExerciseDemonstration	 Written / Oral Test Demonstration with oral questioning 	2 Hours
2. Observe procedures, specifications and manuals of instructions	2.1 Identify and access specification/ manuals	Identifying manuals and specificationsAccessing information and data	Lecture- demonstration	 Demonstration with oral questioning Written examination 	2 Hours
	2.2 Interpret manuals	 Interpreting symbols and specifications Accessing information and data Applying conversion of units of measurements 	Actual demonstrationGroup discussion	 Demonstration with oral questioning Written examination 	2 Hours

Unit of Competency	Learning Outcomes	Learning Activities	Methodologies	Assessment Methods	Nominal Duration
	2.3 Apply information in manual	Applying information from manuals	DemonstrationGroup discussion	Demonstration with oral questioning	2 Hours
	2.4 Store Manual	Storing and maintaining manuals	DemonstrationGroup discussion	 Demonstration with oral questioning Practical and oral exam 	2 Hours
3. Interpret technical drawings and plans	3.1 Analyze signs, symbols and data	Identifying signs, symbols and dataClassifying signs, symbols and data	DiscussionDemonstration	Demonstration with oral questioningWritten examination	2 Hours
	3.2 Interpret drawings and plans	 Identifying tools, supplies, materials and equipment Recognizing components, assemblies or objects Identifying dimensions 	DiscussionDemonstration	 Demonstration with oral questioning Written examination 	2 Hours
4.Perform mensurations and calculations	4.1 Select measuring instruments	Selecting measuring instruments	Lecture- demonstration Group discussion	Demonstration with oral questioning	2 Hours
	4.2 Carry out measurements and calculations	 Interpreting formulas for volume, areas, perimeters of plane and geometric figures Handling of measuring instruments 	 Group discussion Practical Lab Demonstration	 Written examination Third party report Demonstration with oral questioning 	2 Hours

Unit of Competency	Learning Outcomes	Learning Activities	Methodologies	Assessment Methods	Nominal Duration
5. Maintain tools and equipment	5.1 Check condition of tools and equipment	 Maintaining tools and equipment Handling of tools and equipment Identifying tools and equipment defects 	Lecture- demonstration Group discussion	Demonstration with oral questioning	1 Hour
	5.2 Perform basic preventive maintenance	Handling of tools and equipment Performing preventive maintenance	SimulationGroup discussionPractical LabDemonstration	 Written examination Third party report Demonstration with oral questioning 	2 Hours
	5.3 Store tools and equipment	Storing tools and equipment Handling of tools and equipment	DemonstrationGroup discussionPractical Lab	 Practical exam Written examination Demonstration with oral questioning 	1 Hour

CORE COMPETENCIES (160 HOURS)

Unit of Competency	Learning Outcomes	Learning Activities	Methodologies	Assessment Methods	Nominal Duration
Perform pre- and post- operation procedures for tower crane	1.1 Perform visual check of tower crane	 Select personal protective equipment Select tower crane capacity Identify and explain operator serviceable parts Perform inspection while power is switched off 	Lecture Practical / Demonstration	 Written examination Demonstration with oral questioning 	16 hours
	1.2 Perform visual check of tower crane components	 Explain procedures in performing visual check of tower crane components Identify conditions of the tower crane components 	Lecture Practical / Demonstration	Written examinationDemonstration with oral questioning	
	1.3 Perform operation check	 Explain procedures in operation check while the power is switched-on Enumerate and explain mechanical components Perform function check while power is switched on 	Lecture Practical / Demonstration	 Written examination Demonstration with oral questioning 	
	1.4 Perform post-operation procedures	 Explain shutdown and parking procedures Explain how to accomplish DETR 	Lecture Practical / Demonstration	Written examinationDemonstration with oral questioning	

Unit of Competency	Learning Outcomes	Learning Activities	Methodologies	Assessment Methods	Nominal Duration
Perform basic preventive maintenance servicing for tower crane	Perform adjustment or replacement for noted defects	 Explain procedures in performing adjustments or replacements for noted defects Explain usage of basic hand tools and portable power tools Perform adjustments or replacements for minor defects 	Lecture Practical / Demonstration	 Written examination Demonstration with oral questioning 	24 Hours
	2.2 Perform basic preventive maintenance servicing (PMS)	 Explain procedures in basic preventive maintenance servicing Enumerate Operator's Serviceable parts Execute Basic preventive maintenance servicing (PMS) 	Lecture Practical / Demonstration	 Written examination Demonstration with oral questioning 	
	2.3 Prepare equipment reports	Explain procedures in accomplishing equipment reports	Lecture Practical / Demonstration	Written examinationDemonstration with oral questioning	

Unit of Competency	Learning Outcomes	Learning Activities	Methodologies	Assessment Methods	Nominal Duration
Perform productive operation for tower crane	3.1 Travel the tower crane	 Identify potential hazards in work area Explain procedures in responding to unexpected situations Perform travel operation procedures 	Lecture Practical / Demonstration	 Written examination Demonstration with oral questioning 	120 hours
	3.2 Interpret load chart and /or load moment indicator	 Explain how to determine the weight of the load Interpret load chart and load moment indicator Explain how to determine the lifting capacity of the crane 	Lecture Practical / Demonstration	Written examinationDemonstration with oral questioning	
	3.3 Perform lifting and transferring of load	 Enumerate site and weather conditions Explain safe working procedures and practices Explain and demonstrate hand signals 	Lecture Practical / Demonstration	Written examination Demonstration with oral questioning	

3.2 TRAINING DELIVERY

- 1. The delivery of training shall adhere to the design of the curriculum. Delivery shall be guided by the principles of competency-based TVET.
 - a. Course design is based on competency standards set by the industry or recognized industry sector; (Learning system is driven by competencies written to industry standards)
 - b. Training delivery is learner-centered and should accommodate individualized and self-paced learning strategies;
 - c. Training can be done on an actual workplace setting, simulation of a workplace and/or through adoption of modern technology.
 - d. Assessment is based in the collection of evidence of the performance of work to the industry required standards;
 - e. Assessment of competency takes the trainee's knowledge and attitude into account but requires evidence of actual performance of the competency as the primary source of evidence.
 - f. Training program allows for recognition of prior learning (RPL) or current competencies;
 - g. Training completion is based on satisfactory completion of all specified competencies not on the specified nominal duration of learning.
- 2. The competency-based TVET system recognizes various types of delivery modes, both on-and off-the-job as long as the learning is driven by the competency standards specified by the industry. The following training modalities and their variations/components may be adopted singly or in combination with other modalities when designing and delivering training programs:

2.1 Institution- Based:

 Dual Training System (DTS)/Dualized Training Program (DTP) which contain both in-school and in-industry training or fieldwork components. Details can be referred to the Implementing Rules and Regulations of the DTS Law and the TESDA Guidelines on the DTP;

- Distance learning is a formal education process in which majority of the instruction occurs when the students and instructor are not in the same place. Distance learning may employ correspondence study, audio, video, computer technologies or other modern technology that can be used to facilitate learning and formal and non-formal training. Specific guidelines on this mode shall be issued by the TESDA Secretariat.
- The classroom-based or in-center instruction may be enhanced through use of learner-centered methods as well as laboratory or field-work components.

2.2 Enterprise-Based:

- Formal Apprenticeship Training within employment involving a contract between an apprentice and an enterprise on an approved apprenticeable occupation.
- Informal Apprenticeship is based on a training (and working) agreement between an apprentice and a master craftsperson wherein the agreement may be written or oral and the master craftsperson commits to training the apprentice in all the skills relevant to his or her trade over a significant period of time, usually between one and four years, while the apprentice commits to contributing productively to the work of the business. Training is integrated into the production process and apprentices learn by working alongside the experienced craftsperson.
- Enterprise-based Training- where training is implemented within the company in accordance with the requirements of the specific company. Specific guidelines on this mode shall be issued by the TESDA Secretariat.
- 2.3 Community-Based Community-Based short term programs conducted by non-government organizations (NGOs), LGUs, training centers and other TVET providers which are intended to address the specific needs of a community. Such programs can be conducted in informal settings such as barangay hall, basketball courts, etc. These programs can also be mobile training program (MTP).

3.3 TRAINEE ENTRY REQUIREMENTS

Trainees or students wishing to enroll in this course should possess the following requirements:

- At least Junior High School Level Completer or an Alternative Learning System (ALS) Certificate of Completion with grade 10 equivalent holder
- Can communicate both orally and in writing
- Can perform basic mathematical computation
- Physically fit

3.4 LIST OF TOOLS, EQUIPMENT AND MATERIALS

List of tools, equipment and materials for the training of a maximum of 25 trainees for HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III are as follows:

	TOOLS		EQUIPMENT		MATERIALS
QTY		QTY		QTY	
1 set	Wrenches (box and open-end 8-24 mm-metric & 7/16 –1" - English)	1 unit	Tower crane with camera/monitor (optional) certified by Third Party accredited by DOLE-OSHC (Memorandum of Agreement (MOA)/ rental)	5 kgs.	Grease
5 pcs.	Hammer ballpeen (3-4 lbs.)	1 unit	Portable electric air compressor, 180 cfm	10 cans	Penetrating oil
5 pcs.	Pliers (mechanical 10 ")	1 unit	Generator, 300KVA (MOA / rental)	1 unit	Fire extinguisher, 10 lbs., dry chemical
5 pcs.	Adjustable wrench (8",10", 12",18 ") 1 piece for each size	2 units	Two-way radio	1 unit	Test weights - 2 tons
2 pcs.	Grease gun (portable)	1 unit	Crawler Crane Simulator (Optional) Display (Screen, Monitor),Controls, Software and Hardware Components, Seat with Seatbelt, Power Supply (110- 230 V 50-60Hz)	1 unit	Test weights - 4 tons
5 pcs.	Screw driver (10", flat)	25 pcs	Safety Equipment/PPE (Safety vest, Gloves, Goggles, Dust mask, Hard Hat)	1 pc.	Tower crane miniature, (1:50 scale)
5 pcs.	Screw driver (10", Philips)	5 pairs	Safety Equipment/PPE (Safety Shoes)	1 pc.	Operator's manual with load chart
5 pcs.	Putty knife			5 pcs.	Full body harness with double lanyard and rebar hook

TOOLS			EQUIPMENT		MATERIALS
QTY		QTY		QTY	
2 pcs.	Pry bar				
-	(heavy duty)				
2 pcs	Shackle				
	(2 tons capacity)				
2 pcs.	Shackle				
	(6.5 tons capacity)				
2 pcs.	Shackle				
	(8.5 tons capacity)				
2 pcs.	Web sling				
	(2 tons capacity)				
2 pcs.	Web sling				
	(4 tons capacity)				
2 pcs.	Chain sling				
	(2 tons capacity)				
2 pcs.	Chain sling				
	(4 tons capacity)				
2 pcs.	Wire rope sling				
	(2 tons capacity)				
2 pcs.	Wire rope sling				
	(4 tons capacity)				
2 pcs.	Eye bolt (4 tons)				
2 pcs.	Turn buckle (4 tons)				
1 set	Impact wrench (1/2 to				
	1 inch drive)				
2 pcs.	Nylon Taglines				
	(16mm x 6m)				

3.5 TRAINING FACILITIES

Based on class intake of 25 students/trainees.

SPACE REQUIREMENT	SIZE IN METERS	AREA IN SQ. METERS	TOTAL AREA IN SQ. METERS
Student/Trainee's Working	2 x 2	4 sq.m per	100
Space (Maintenance Workshop)		student	
Lecture Room	8 x 6	48	48
Learning Resource Center	4 x 6	24	24
Facilities/Equipment/ Circulation	6.5 x 8	52	52
Area			
Working field	20 x 75	1,500	1,500
TOTAL AREA			1,724

NOTE: Training Center may enter into Memorandum of Agreement (MOA) with industry for use of facilities and heavy equipment

3.6 TRAINERS' QUALIFICATION FOR HEAVY EQUIPMENT OPERATION (TOWER CRANE) NC III

- Holder of National TVET Trainer Certificate Level I (NTTC Level I) in Heavy Equipment Operation (Tower Crane) NC III
- Must have completed the 40-Hour Construction Occupational Safety and Health (COSH) per Department Order No. 13 s. 1998, Guidelines Governing Occupational Safety and Health in the Construction Industry conducted by OSHC and DOLE accredited Safety Training Organizations
- Must be computer-literate
- Must have at least 5 years work/industry experience.

3.7 INSTITUTIONAL ASSESSMENT

Institutional assessment is undertaken by trainees to determine their achievement of units of competency. A certificate of achievement is issued for each unit of Competency.

SECTION 4 ASSESSMENT AND CERTIFICATION ARRANGEMENT

Competency Assessment is the process of collecting evidence and making judgments whether competency has been achieved. The purpose of assessment is to confirm that an individual can perform to the standards expected at the workplace as expressed in relevant competency standards.

The assessment process is based on evidence or information gathered to prove achievement of competencies. The process may be applied to a full qualification or employable unit(s) of competency in partial fulfillment of the requirements of the national qualification.

4.1 NATIONAL ASSESSMENTAND CERTIFICATION ARRANGEMENTS

- 4.1.1 A National Certificate (NC) is issued when a candidate has demonstrated competence in all unit/s of competency of a qualification with a promulgated Training Regulations.
- 4.1.2 Individuals wanting to be certified will have to be assessed in accordance with the requirements identified in the relevant unit/s of competency.
- 4.1.3 Assessment shall cover all the competencies of the qualification with the basic and common units integrated or assessed concurrently with the core units of competency.
- 4.1.4 The following are qualified to apply for assessment and certification:
 - Graduates of formal, non-formal and informal institutions and enterprise-based training programs
 - Experienced Workers (wage employed or self-employed)
- 4.1.5 For the renewal of valid or expired National Certificate (NC) in Heavy Equipment Operation (Tower Crane) NC II, the individual/holder will have to undergo assessment in the amended TR for Heavy Equipment Operation (Tower Crane) NC III.
- 4.1.6 The industry shall determine assessment and certification requirements for each qualification with promulgated Training Regulations. It includes the following:
 - a. Entry requirements for candidates
 - b. Evidence gathering methods
 - c. Qualification requirements of competency assessors
 - d. Specific assessment and certification arrangements as identified by industry

4.2 COMPETENCY ASSESSMENT REQUISITE

- 4.2.1 Self-Assessment Guide. The self-assessment guide (SAG) is accomplished by the candidate prior to actual competency assessment. SAG is a pre-assessment tool to help the candidate and the assessor determine what evidence is available, where gaps exist, including readiness for assessment. This document can:
 - a. Identify the candidate's skills and knowledge
 - b. Highlight gaps in candidate's skills and knowledge
 - c. Provide critical guidance to the assessor and candidate on the evidence that need to be presented
 - d. Assist the candidate to identify key areas in which practice is needed or additional information or skills that should be gained prior `
- 4.2.2 **Accredited Assessment Center.** Only Assessment Center accredited by TESDA is authorized to conduct competency assessment. Assessment centers undergo a quality assured procedure for accreditation before they are authorized by TESDA to manage the assessment for National Certification.
- 4.2.3 Accredited Competency Assessor. Only accredited competency assessor is authorized to conduct assessment of competence. Competency assessors undergo a quality assured system of accreditation procedure before they are authorized by TESDA to assess the competencies of candidates for National Certification.

BASIC COMPETENCIES

COMPETENCY MAP - CONSTRUCTION Sector (HEAVY EQUIPMENT OPERATION) HEAVY EQUIPMENT OPERATION (TRUCK MOUNTED CRANE) NC III

Lead workplace communication	Lead small teams	Apply critical thinking and problem-solving techniques in the workplace	Work in a diverse environment	Propose methods of applying learning and innovation in the organization	Use information systematically	Evaluate occupational safety and health work practices	Evaluate environmental work practices	Facilitate entrepreneurial skills for micro- small-medium enterprises (MSMEs)
Participate in workplace communication	Work in Team Environment	Solve/address general workplace problems	Develop career and life decisions	Contribute to workplace innovation	Present relevant information	Practice occupational safety and health policies and procedures	Exercise efficient and effective sustainable practices in the workplace	Practice entrepreneurial skills in the workplace
Receive and respond to workplace communication	Work with others	Solve/address routine problems	Enhance self- management skills	Support Innovation	Access and maintain information	Follow occupational safety and health policies and procedures	Apply environmental work standards	Adopt entrepreneurial mindset in the workplace

BASIC COMPETENCIES

COMMON COMPETENCIES

Utilize specialize specialized communication skill	Develop and lead teams	Perform higher order thinking processes and apply techniques in the workplace	Contribute to the practice of social justice in the workplace	Manage innovative work instructions	Manage and evaluate usage of information	Lead in improvement of Occupational Safety and Health Program, Policies and Procedures	Lead towards improvement of environmental work programs, policies and procedures	Sustain entrepreneurial skills
Manage and sustain effective communication strategies	Manage and sustain high performing teams	Evaluate higher order thinking skills and adjust problem solving techniques	Advocate strategic thinking for global citizenship	Incorporate innovation into work procedures	Develop systems in managing, and maintaining information	Manage implementatio n of OSH programs in the workplace	Manage implementation of environmental program in the workplace	Develop and sustain a high- performing enterprise

Prepare construction materials and tools	Observe procedures, specifications and manual of instructions	Interpret technical drawings and plans	Perform mensurations and calculations	Maintain tools and equipment

Perform pre and post operation procedures for truck mounted crane	Perform basic preventive maintenance servicing for truck mounted crane	Perform productive operation for truck mounted crane	Perform pre and post operation procedures for rough terrain crane	Perform basic preventive maintenance servicing for rough terrain crane
Perform productive operation for rough terrain crane	Perform pre and post operation procedures for crawler crane	Perform basic preventive maintenance servicing for crawler crane	Perform productive operation for crawler crane	Perform pre and post operation procedures for forklift
Perform basic preventive maintenance servicing for forklift	Perform productive operation for forklift	Perform pre and post operation procedures for tower crane	Perform basic preventive maintenance servicing for tower crane	Perform productive operation for tower care
Perform pre and post operation procedures for overhead and gantry crane	Perform basic preventive maintenance servicing overhead and gantry crane	Perform productive operation for overhead and gantry crane	Perform pre and post operation procedures for hydraulic excavator	Perform basic preventive maintenance servicing for hydraulic excavator
Perform productive operation for hydraulic excavator	Perform pre and post operation procedures for on-highway dump truck (rigid)	Perform basic preventive maintenance servicing for on-highway dump truck (rigid)	Perform productive operation for on-highway dump truck (rigid)	

GLOSSARY OF TERMS

For the purpose of this Competency Standard, the words

1. Attachment	Refers to anything like fly jib used instead of the conventional lift block to perform different types of lifting jobs.		
2. Working radius	Refers to the distance from a point on the curve to the axis of rotation.		
3. Reeving	Refers to a rope system in which the rope travels around the drums and sheaves.		
4. Jib	Refers to the projecting arm of tower crane.		
5. Tower crane	Refers to a type of crane with a fixed vertical mast that is topped by a rotating boom and equipped with a winch for hoisting and lowering loads. The winch can be moved along the boom in any location within the diameter of the boom that can be reached.		
6. Standard	Refers to a degree or level of requirement set by the manufacturer.		
7. Safety devices	Refer to boom angle indicators, load moment indicators, anti-two blocking devices (where applicable), boom kick out lever, etc.		
8. Work area	Refers to any place inside the swing circle of the crane. It must be barricaded off and only those directly involve in the lift shall be allowed to entry.		
Derated capacity of equipment	Refers to the reduction of lifting capacity of equipment as certified by a third party.		
10.Load Moment Indicator (LMI)	Refers to electronic device that indicates crane configuration such as boom angle, boom length, load weight and working radius.		
11. Rigging gears	Refers to equipment such as wire rope, turnbuckles, clevis, jacks, shackles, slings used with cranes and other lifting equipment in material handling and structure relocation.		
12. Hazards	Refer to situation that poses threat to life, health, property, or environment.		
13. Rigger	Refers to signalman that directs the schedule of lifts for the crane, and is responsible for the safety of the loads.		
14. Computer Literate	Is defined as the knowledge and ability to utilize computers and related technology efficiently, with a range of skills covering levels from elementary use to computer programming and advanced problem solving.		



TRAINING REGULATIONS (TR) **DOCUMENT REVISION HISTORY**

Qualification Title: Heavy Equipment Operation (Tower Crane) NC III

Qualification Code: CONTCO319

Revision No.	Document Types*	Qualification Title	TESDA Board Resolution No./ Date	Deployment (TESDA Circular/ Implementing Guidelines)
00	Document Created	HEO (Tower Crane)	2007-20 /	N/A
		NC II		
01	Document Amended	HEO (Tower Crane)		
		NC III		

Legend: *Description Types
- Document Created

- Document Amended

ACKNOWLEDGMENTS

The Technical Education and Skills Development Authority (TESDA) wishes to extend thanks and appreciation to the many representatives of business, industry, academe and government agencies who donated their time and expertise to the development and validation of these Training Regulations.

TECHNICAL EXPERTS REVIEW PANEL

ENGR. SEBASTIAN Q. ALAMPAYAN, JR.

Safety & Training Manager-Industry Expert First Balfour, Inc. Parañaque City

MARY LOU C. URLANDA

Trainer
Association of Carriers and Equipment
Lessors, Inc. (ACEL)
Pasig City

JESUS C. SALVACION

Lifting Superintendent Royal Cargo Inc. Batangas City / Rigging Gears Specialist Assessment Center Inc. Chairman/ AC Manager

EDUARDO C. EMAS

Trainer/ Assessor Association of Carriers and Equipment Lessors, Inc. (ACEL) Pasig City

ENGR. CORNELIO D. PADUA

Department Head - Industry Expert Manila's Finest Construction, Inc. Parañaque City

ROBENSON S. LIM

Manpower Head/ Trainer Association of Carriers and Equipment Lessors, Inc. (ACEL) Pasig City

The PARTICIPANTS in the Validation of this Training Regulations

- C.M. Pancho Const. Inc. Quezon City
- EEI Corporation Calamba City
- J. E. Manalo and Company, Inc. Makati City
- Occupational Safety and Health Center (OSHC)
 Quezon City
- Bureau of Working Condition DOLE Intramuros, Manila

- Monark Equipment Quezon City
- Sta. Clara Int'l. Corp.
 Mandaluyong City

The MEMBERS of the TESDA Board and Secretariat

The MANAGEMENT and STAFF of the TESDA Secretariat

- Qualifications and Standards Office (QSO)
- TR Development Team/Facilitators
 - Ma. Isabel G. Gamurot
 - Howard Mark N. Plete
 - Evangeline A. Cosep